

Mutual ADI sector performance

Presentation to AMInstitute Leadership
Development conference August 1st 2009



Abacus
Australian Mutuals

Presentation Overview

- Key performance indicators
- Deposits
- Loans
- Margin spread
- Mutual repositioning
- Focus on Mutuals

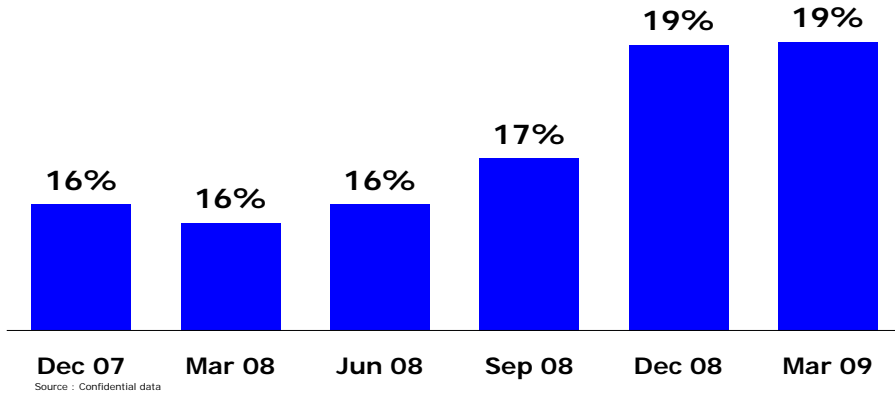


Key Performance Indicators

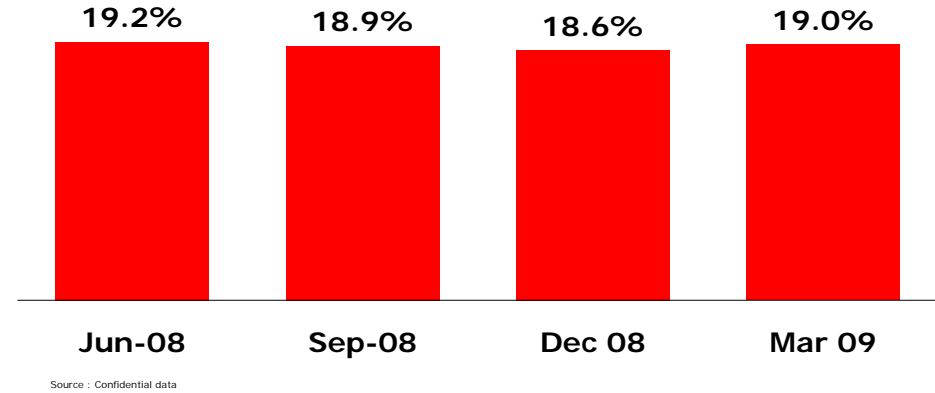


Strong Fundamentals

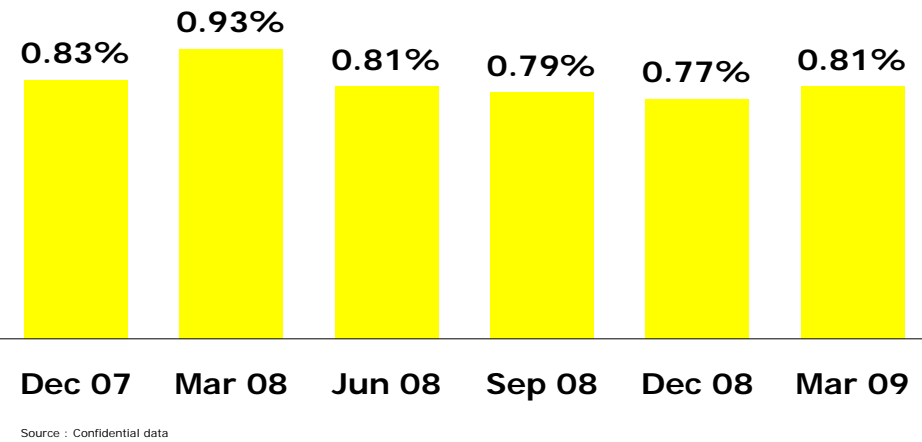
Liquidity



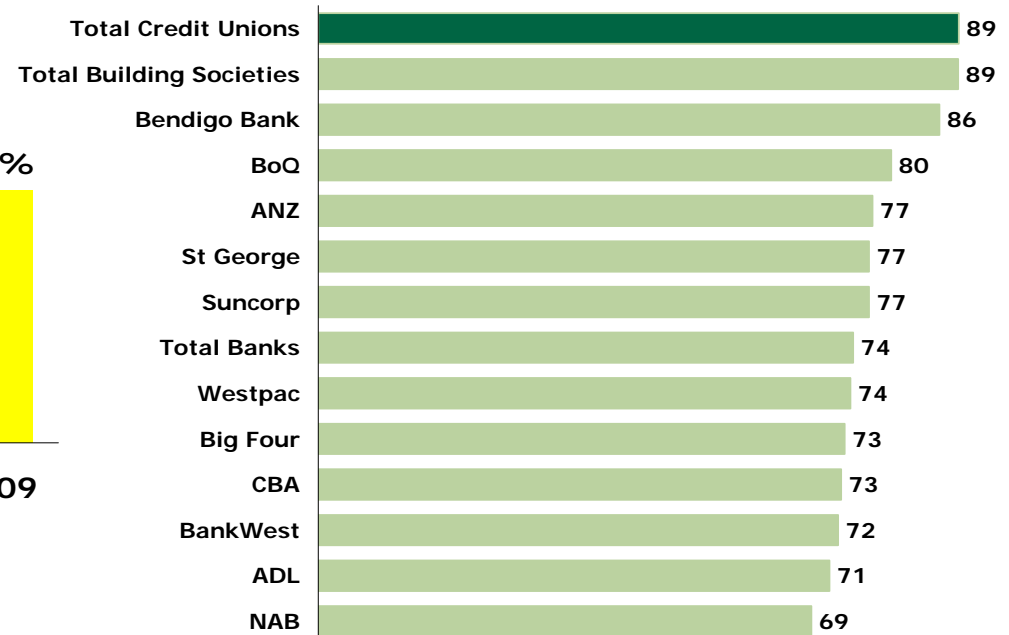
Capital Adequacy



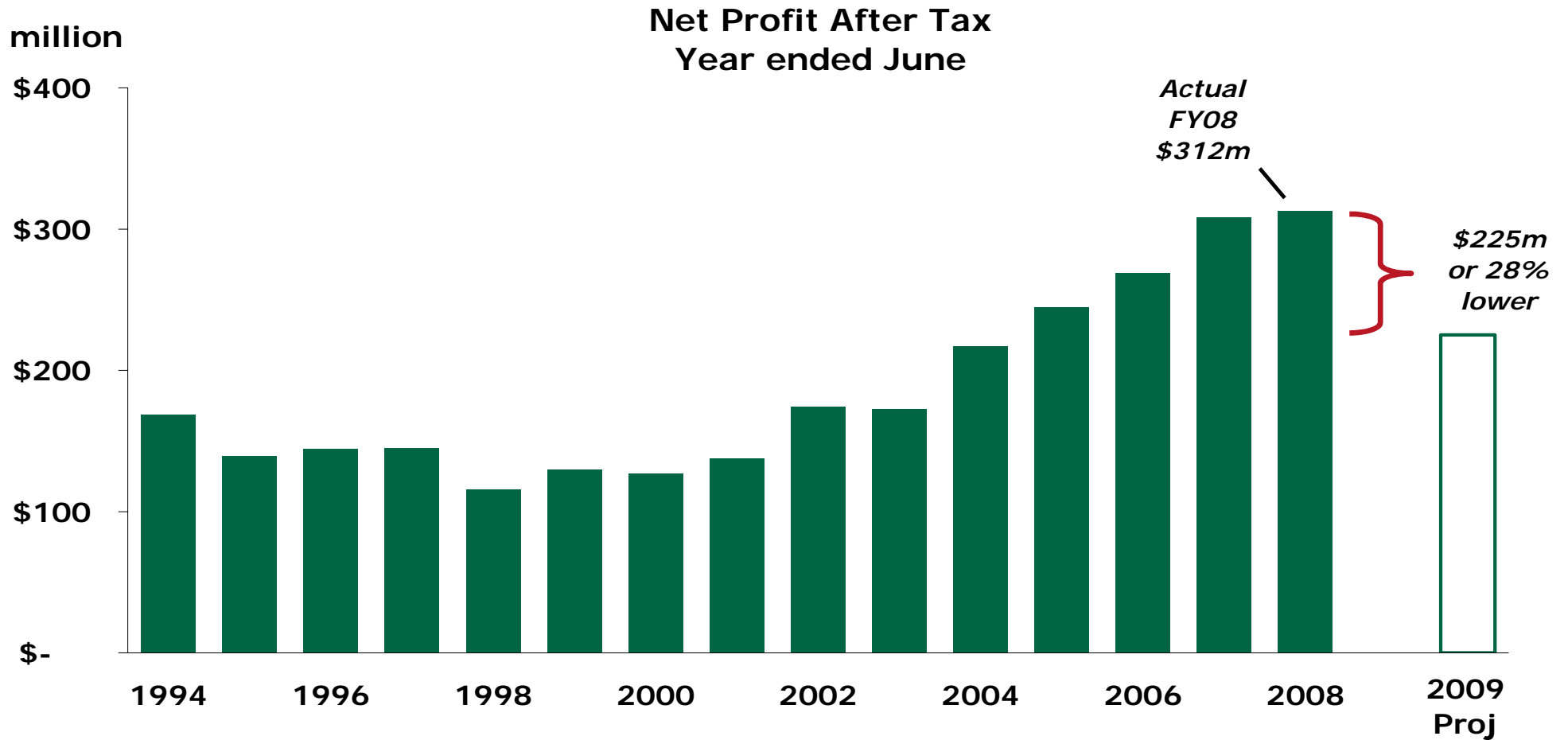
Loan Delinquency
(% of loans 90+ days arrears)



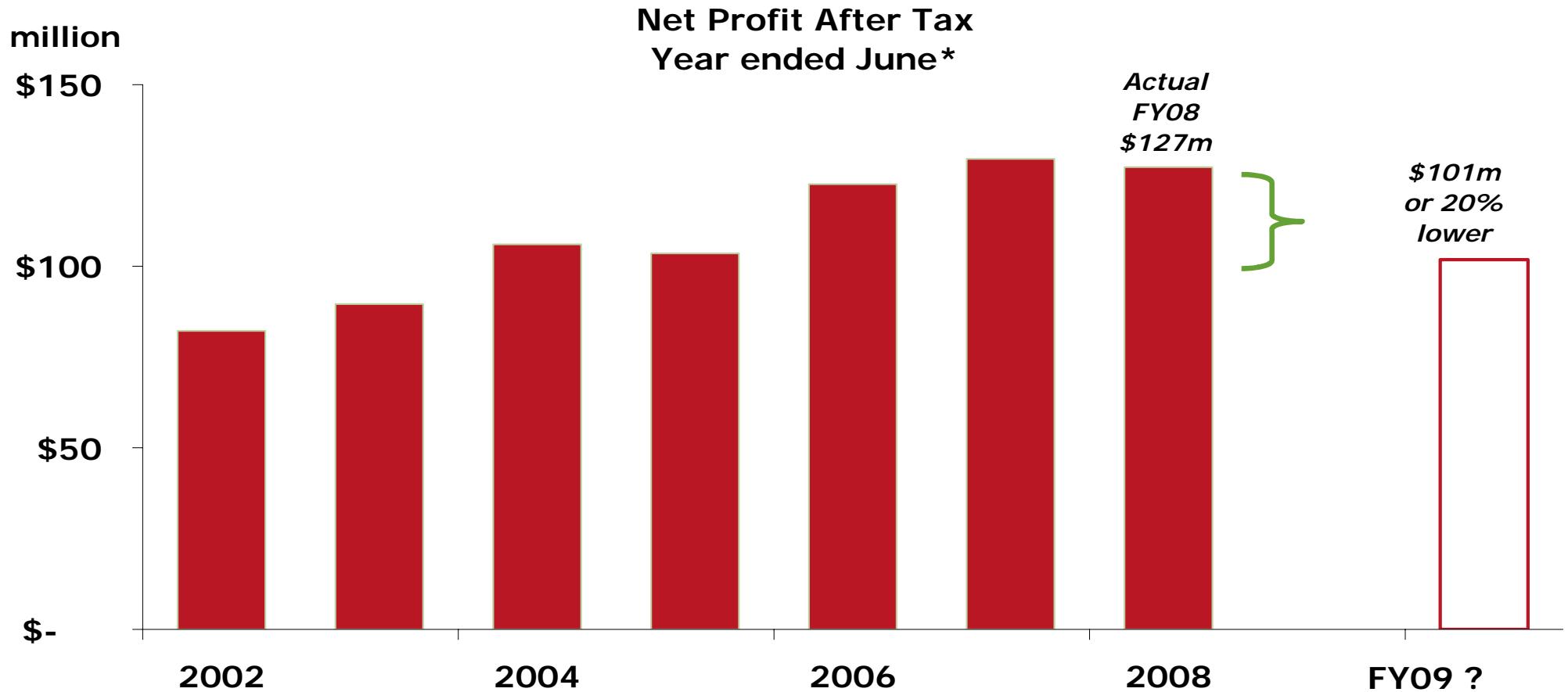
Customer Satisfaction



Credit union profits softer



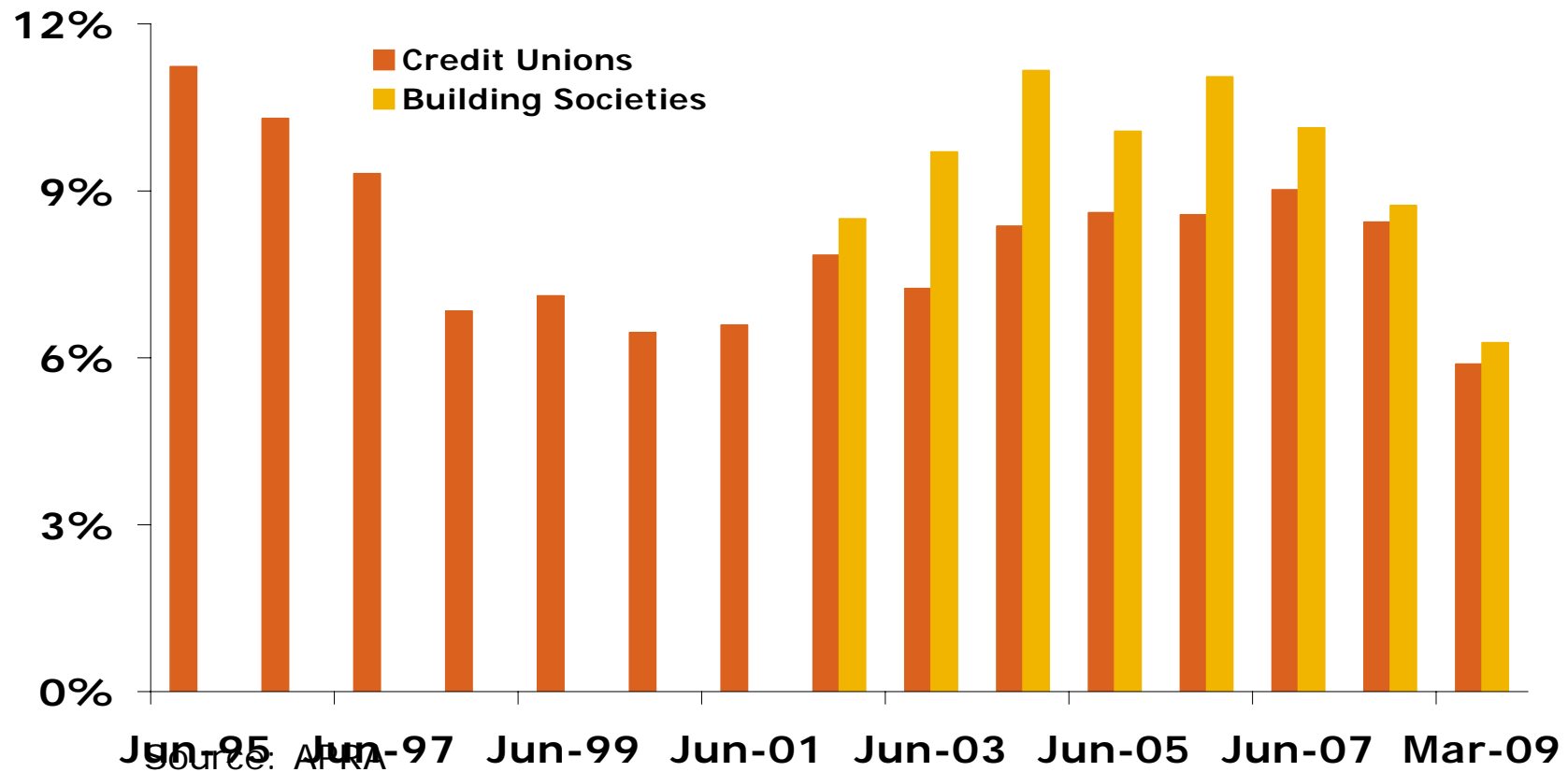
Building society profits are down also



* Series has been adjusted by the removal of data for Home BS which merged into BOQ in late 2008

Profitability - Mutuals

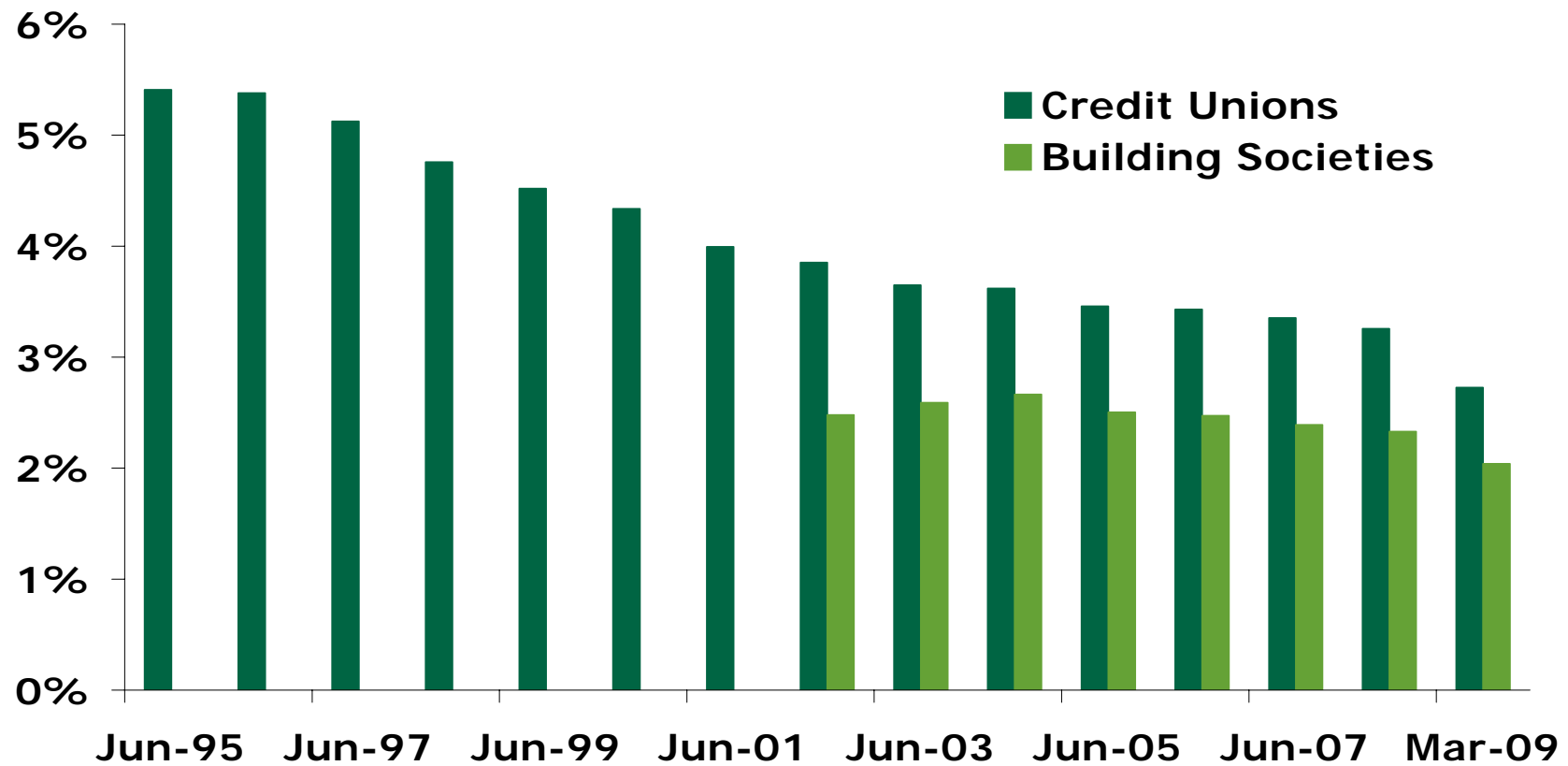
Return on Av. Net Assets After Tax
Year ended June



Source: APRA

Net interest income - Mutuals

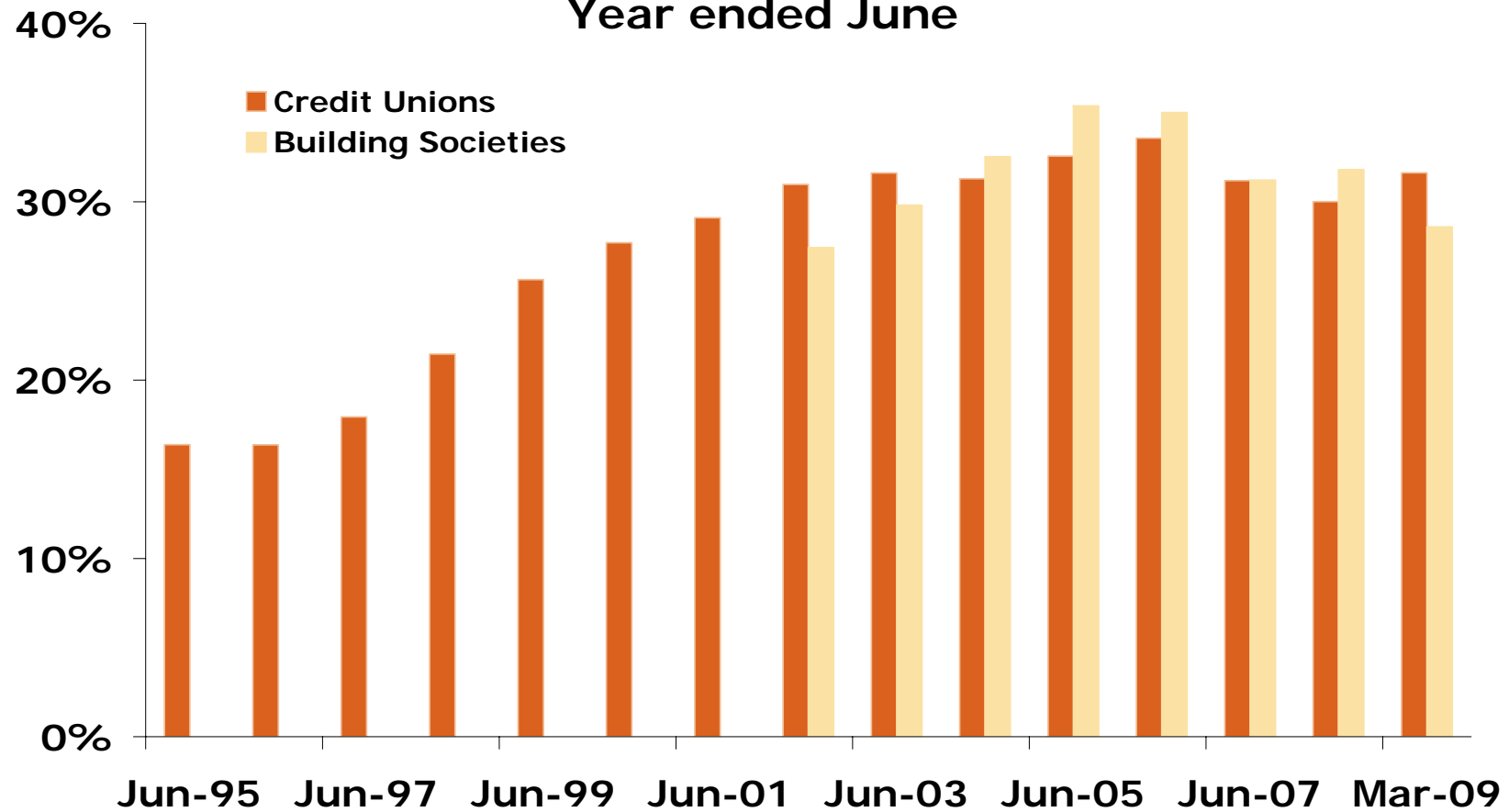
Margin (Net Interest Income / Av. Assets)
Year ended June



Source: APRA

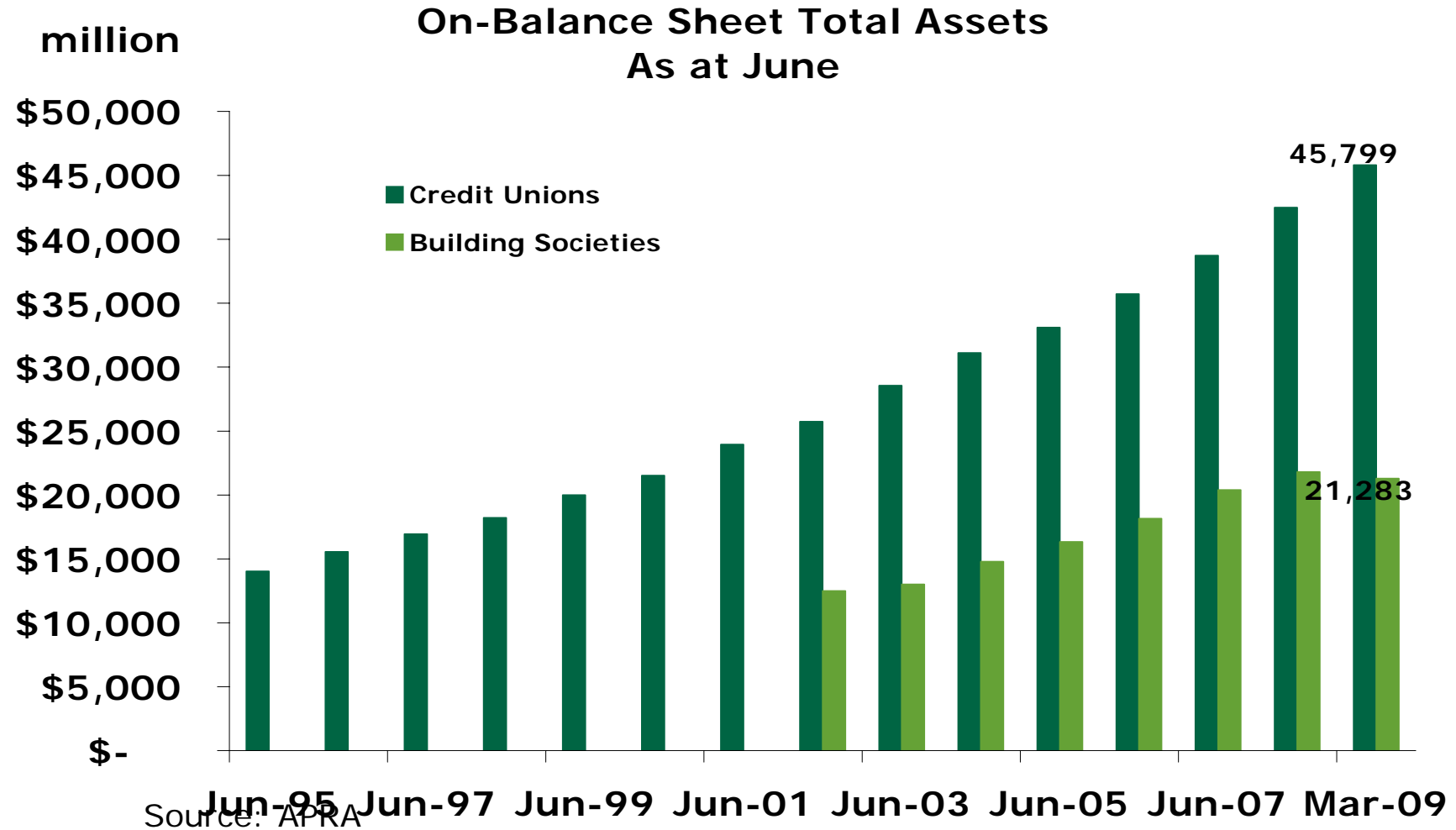
Importance of non interest income

Non-Interest Income / Total Operating Income
Year ended June

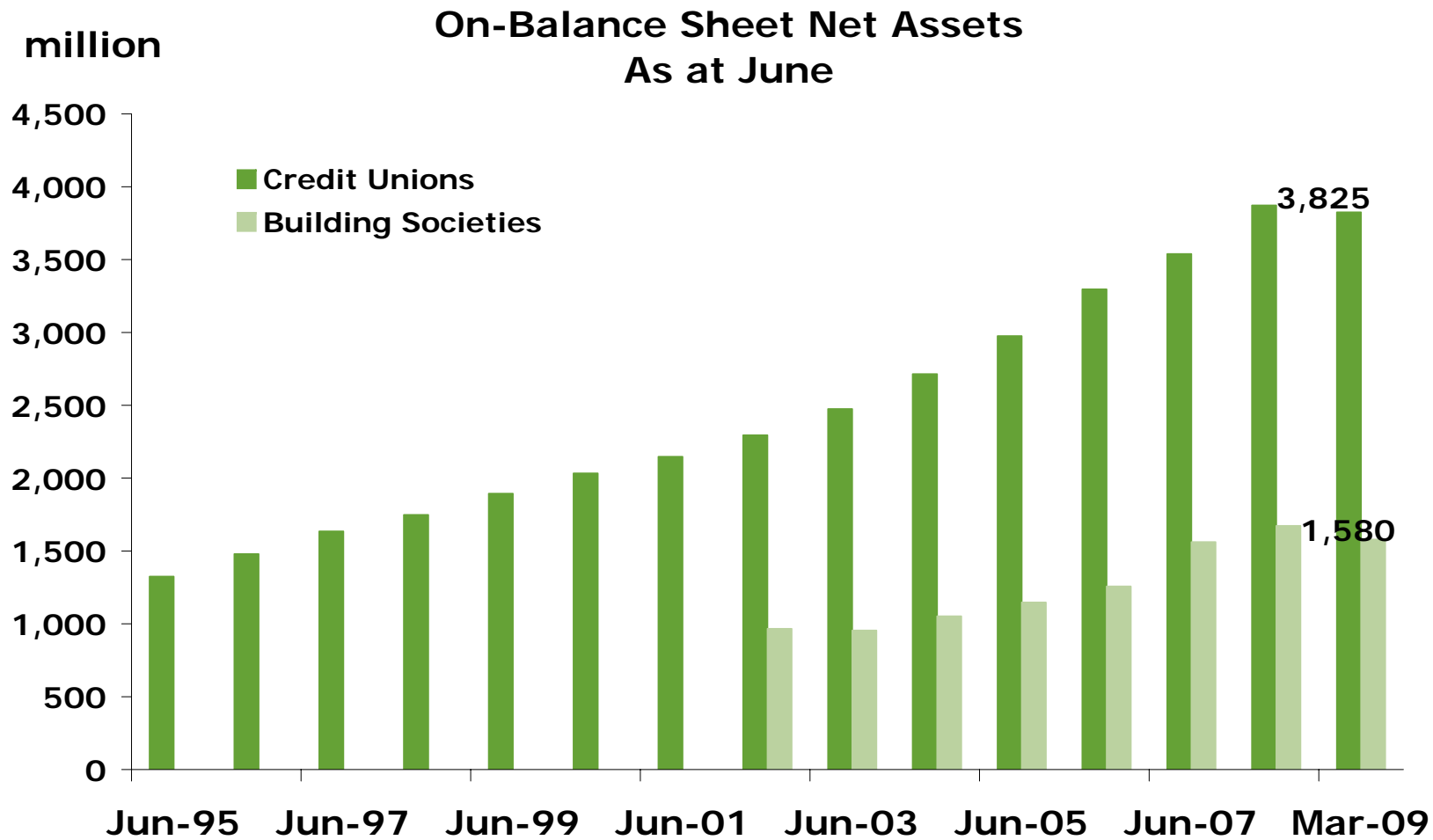


Source: APRA

On balance sheet assets - Mutuals



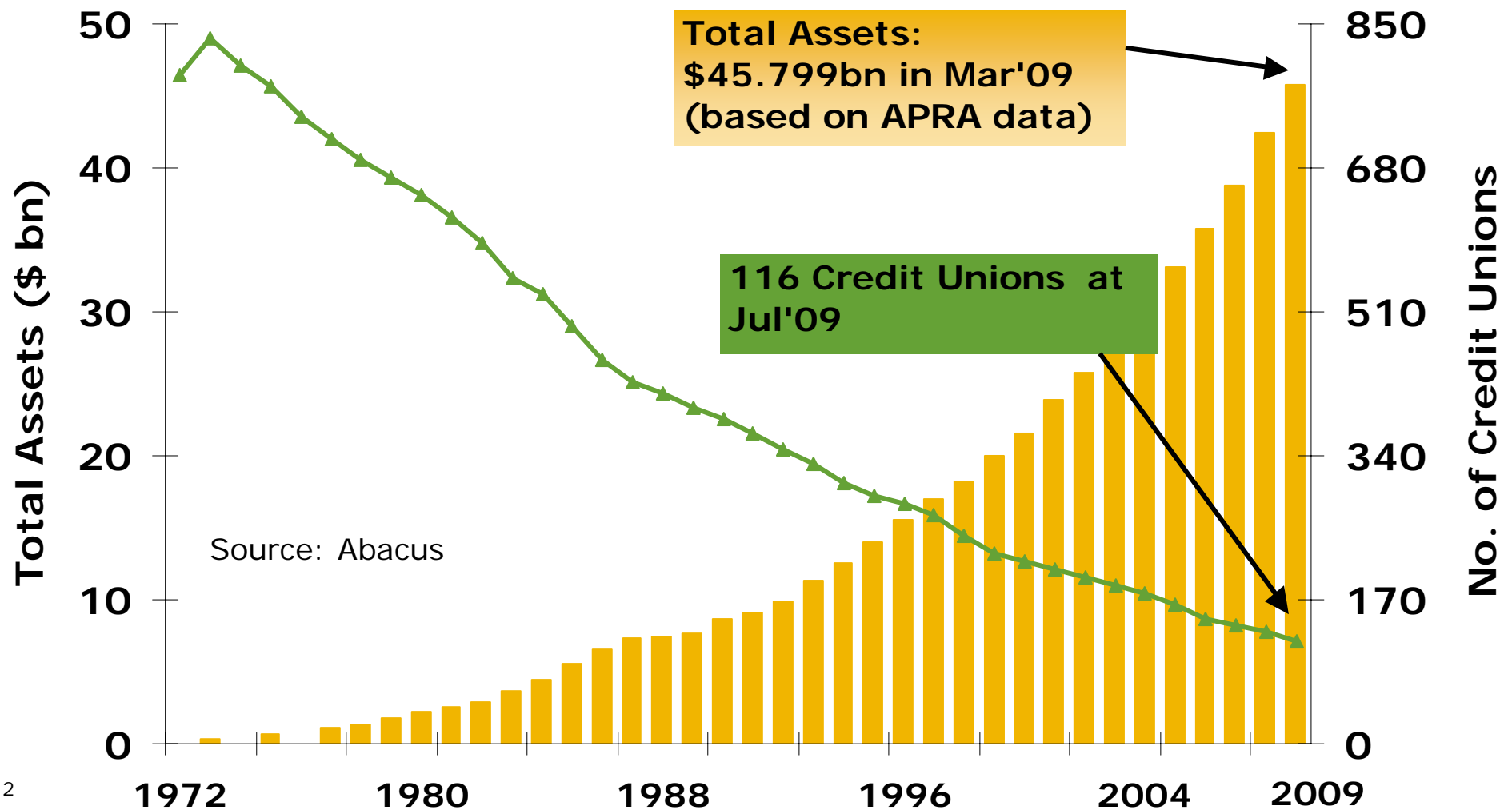
On balance sheet net assets



Source: APRA

CU assets growing as consolidation continues

Credit Union Dynamics



Financial ratios: Comparison with Industry

	Ratios December 08			
	Majors	Other bank	Credit Union	B Soc
Profit margin	30.6%	12.0%	15.4%	15.8%
Return on assets (after tax)	0.9%	0.6%	0.7%	0.5%
Return on equity (after tax)	16.5%	8.4%	7.7%	7.0%
Fee income to operating income	26.1%	19.4%	22.3%	22.0%
Cost to income	49.0%	79.8%	76.4%	76.4%
Growth in total assets	21.5%	16.7%	11.0%	-0.6%
Deposits to assets	51.5%	48.5%	85.5%	85.8%
Change				
Profit margin	-3.3%	-4.7%	-0.2%	-5.6%
Return on assets (after tax)	-0.1%	-0.7%	-0.1%	-0.2%
Return on equity (after tax)	-2.3%	-6.6%	-0.4%	-2.5%
Fee income to operating income	1.2%	-5.3%	-1.7%	-4.0%
Cost to income	2.7%	3.2%	0.9%	5.3%
Growth in total assets	4.8%	-17.5%	2.2%	-9.3%
Deposits to assets	2.3%	0.9%	0.3%	-0.9%

Source: APRA

Financial ratios appear fair for year to December due to solid first half
 Proceeding analysis of Mutuals includes more recent data

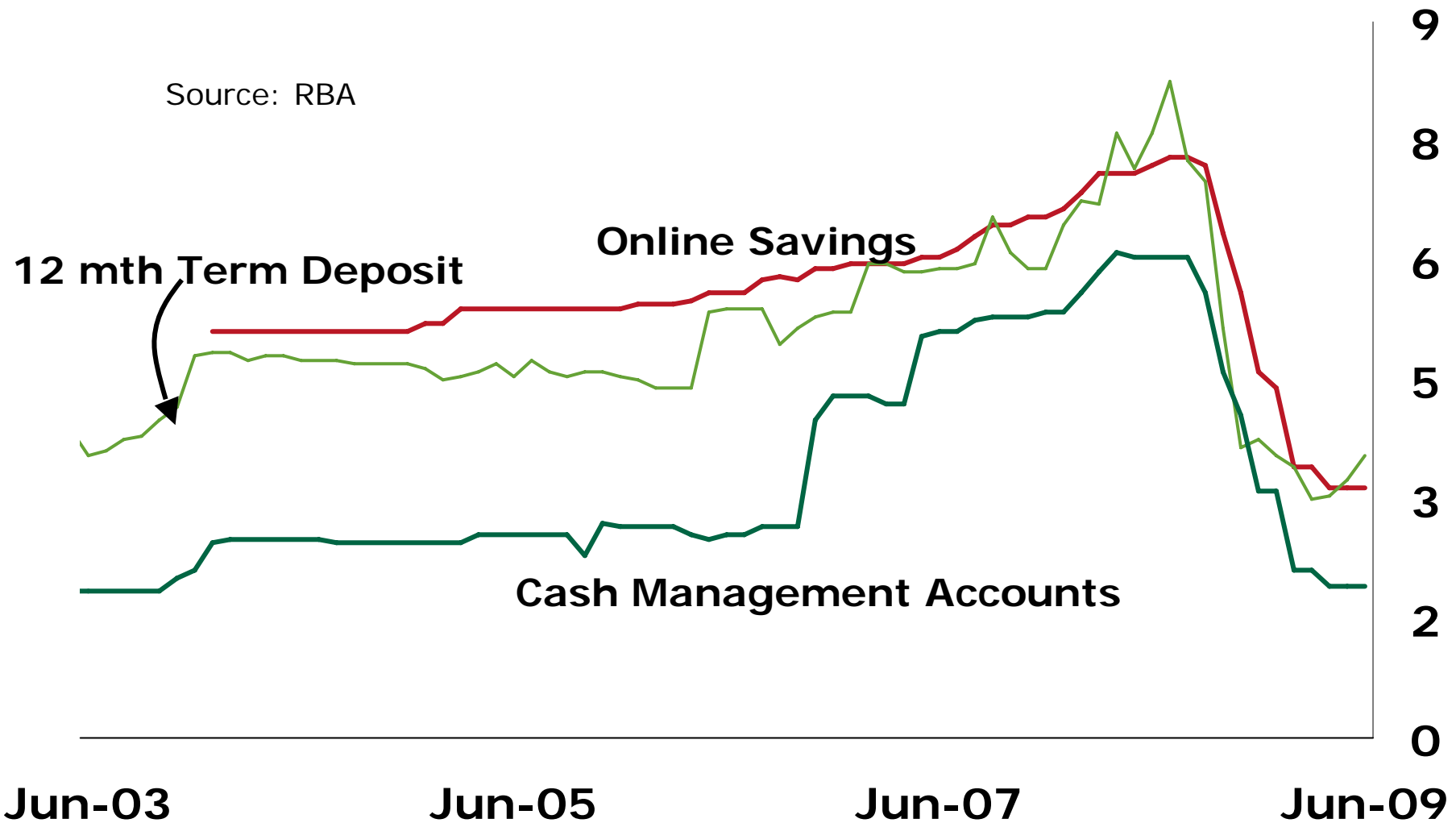
Deposits



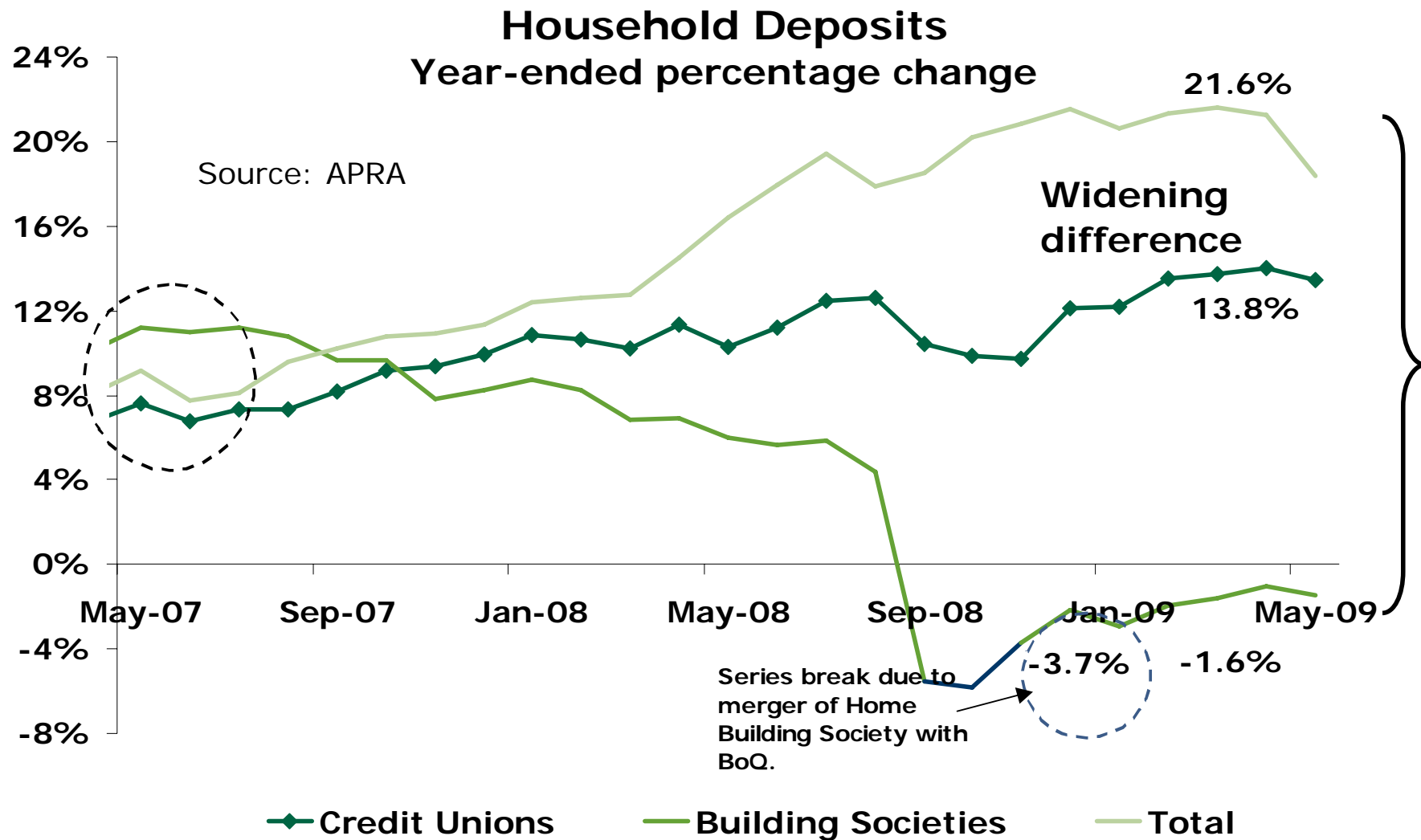
Retail deposit rates fall after OCR cut

Retail Deposit Interest Rates

Source: RBA

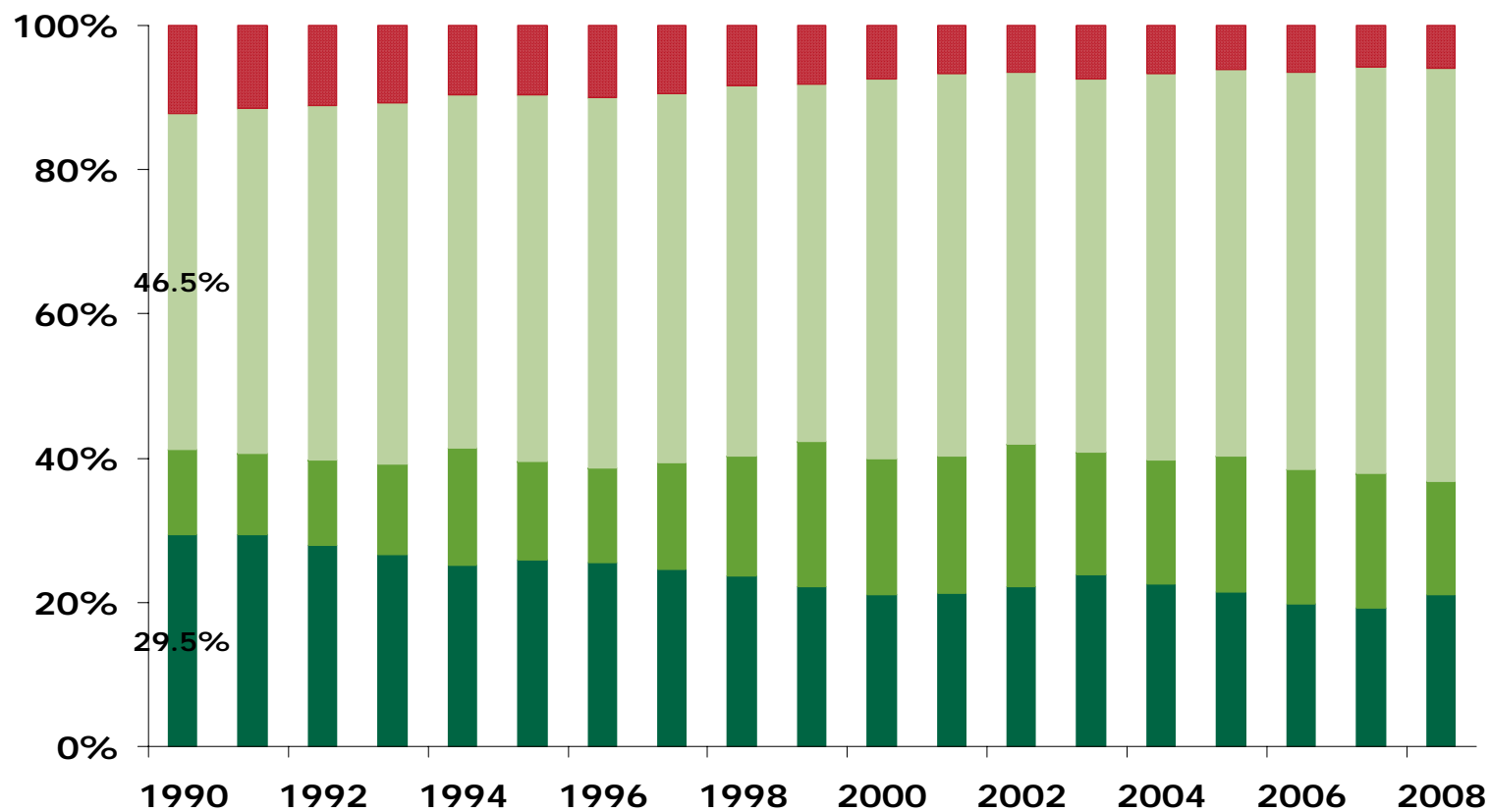


CUBS deposit gathering slower than market



Temporary respite for ADI deposits

Household Financial Assets Mix
as at June

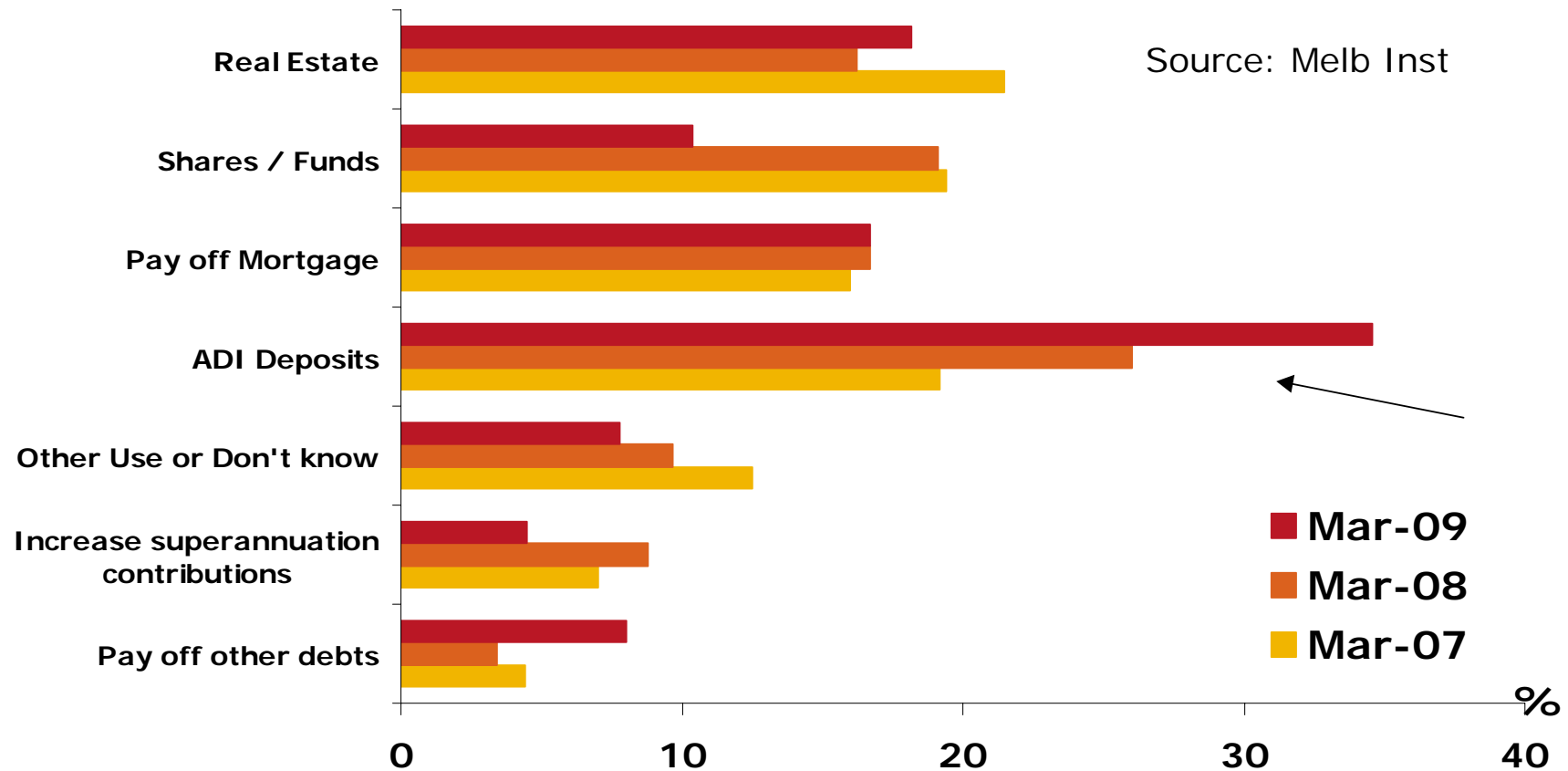


Source: RBA

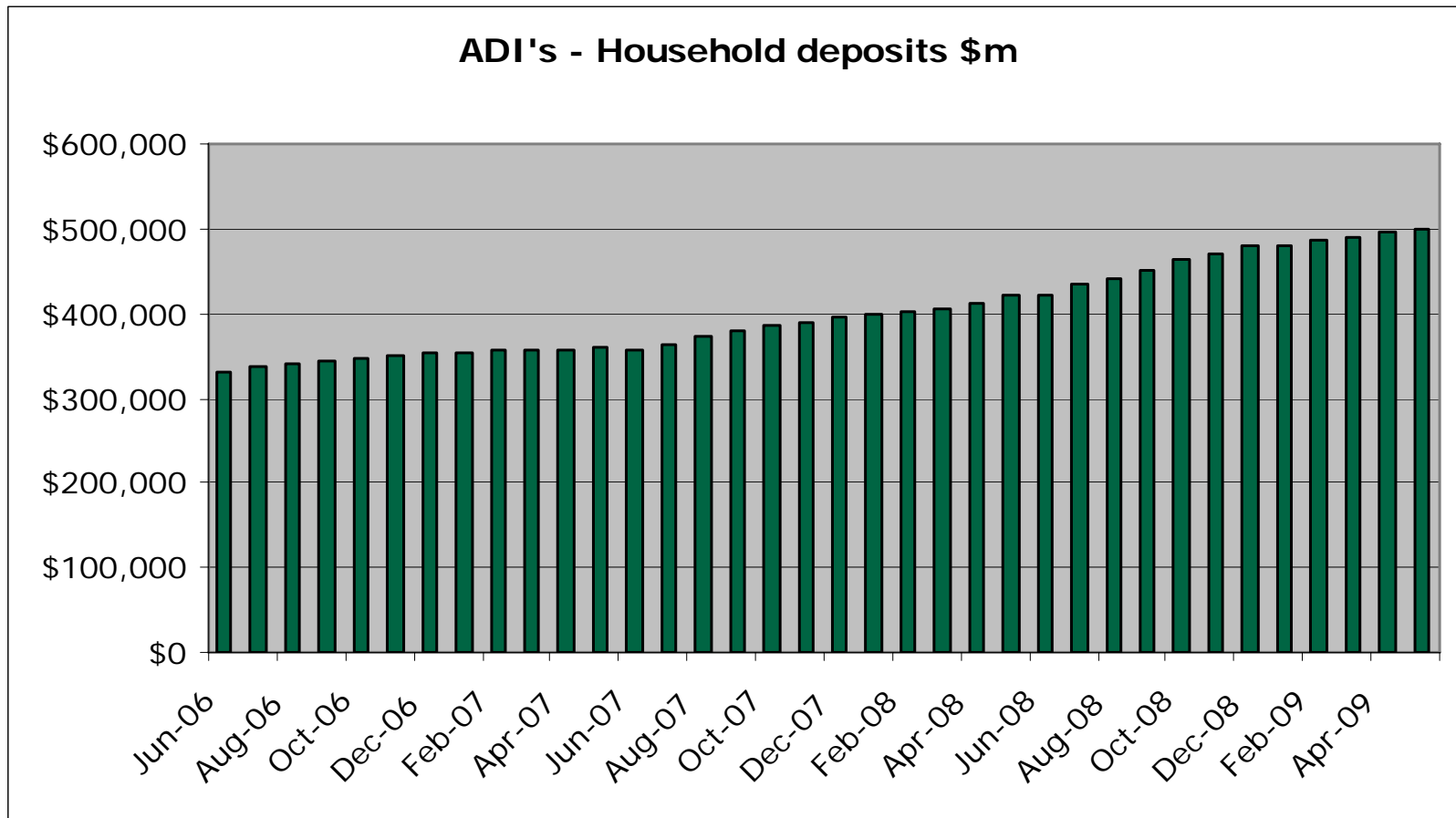
■ ADIs Deposits ■ Shares ■ Super. & ADFs ■ Other

ADI deposits gaining popularity since GFC

Savings Intentions How would you invest new savings?

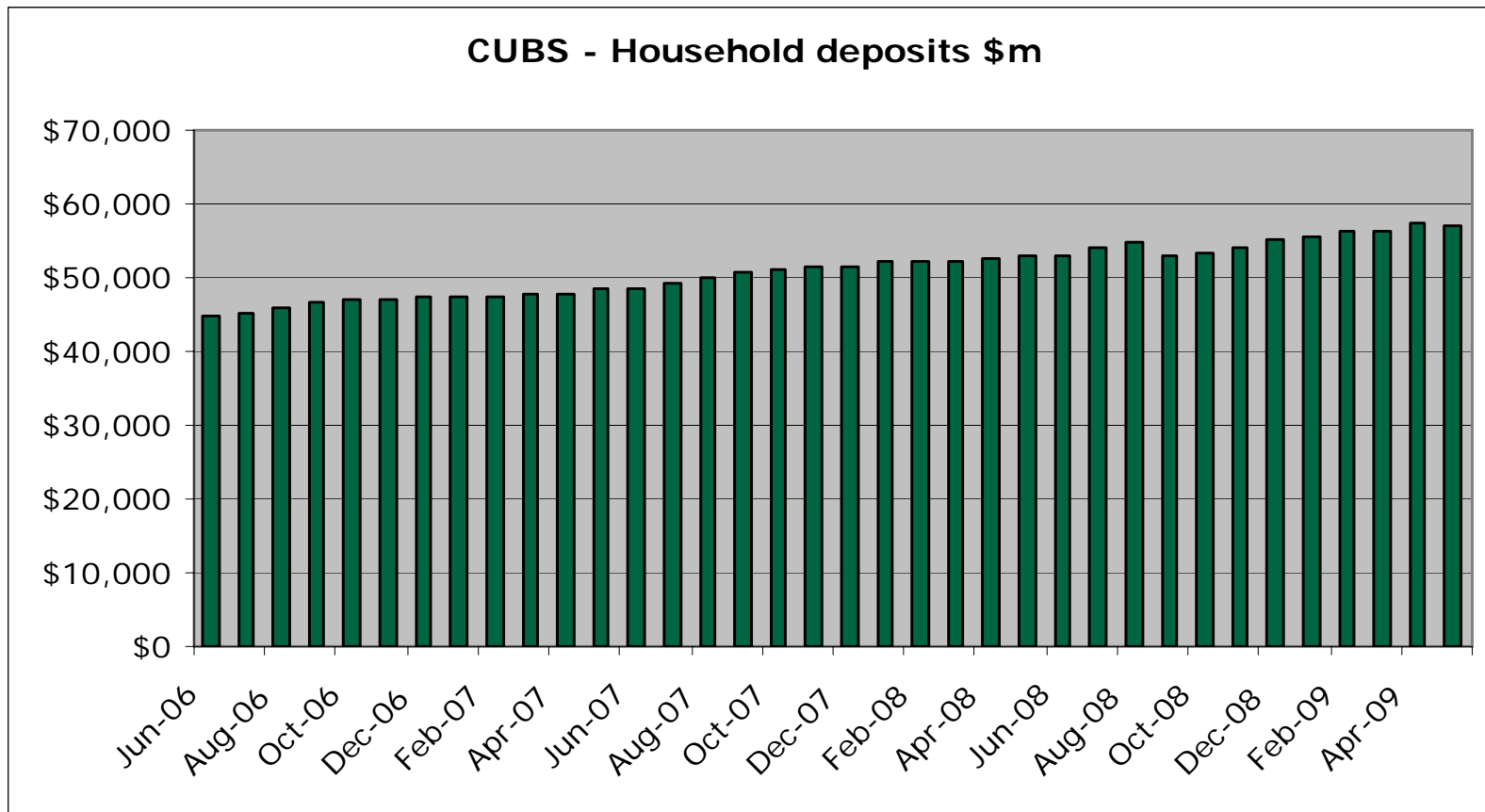


ADI Household deposits



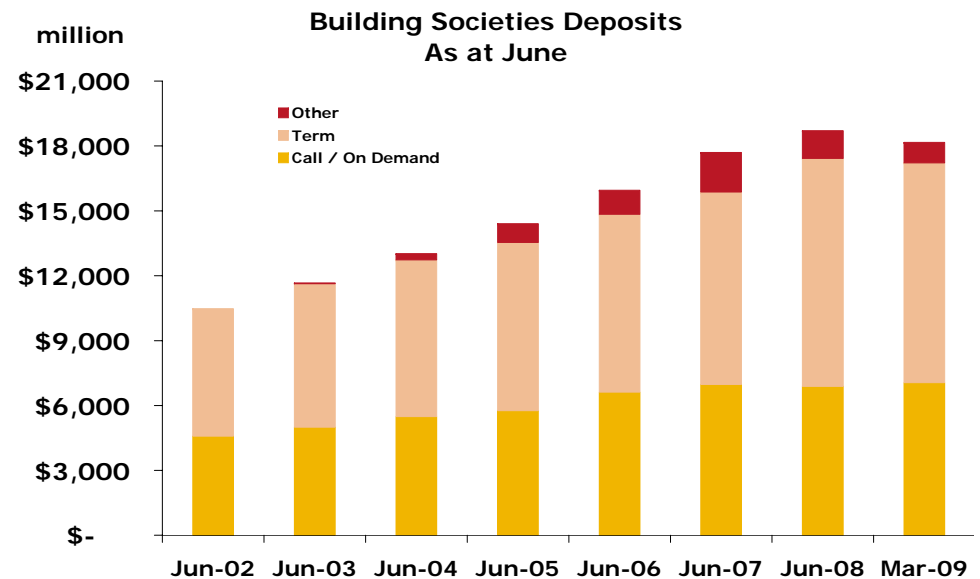
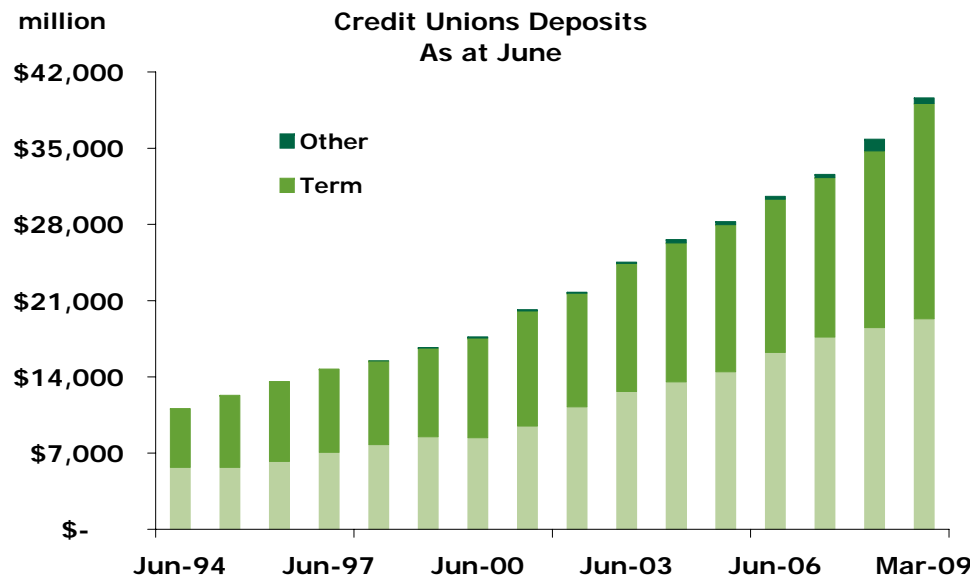
Source: RBA

CUBS Household deposits



Source: RBA

Deposits – Mutuals by type

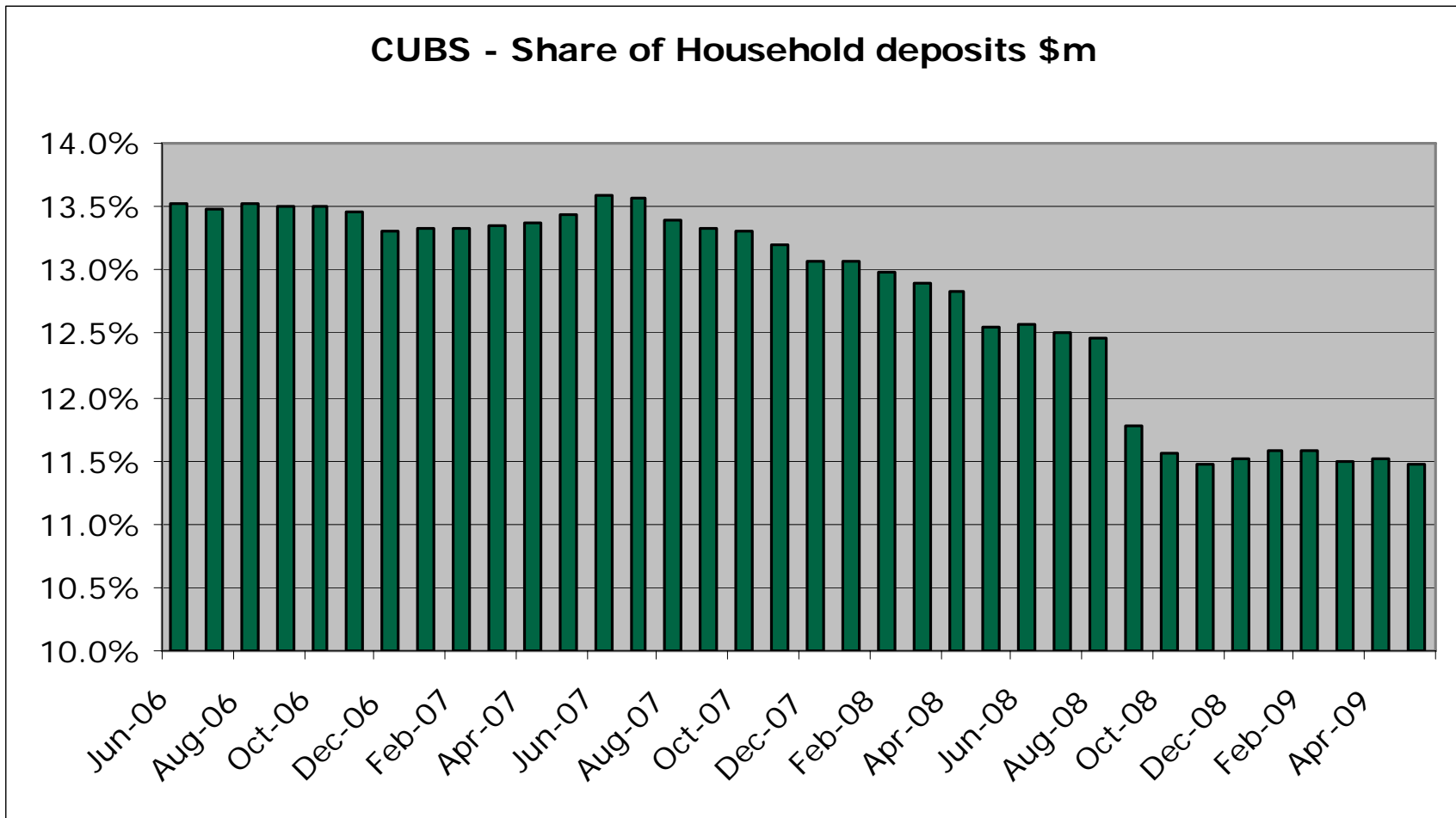


Credit Union deposits increased

Building Society total impacted by loss of Home Building Society to BOQ

Source: APRA

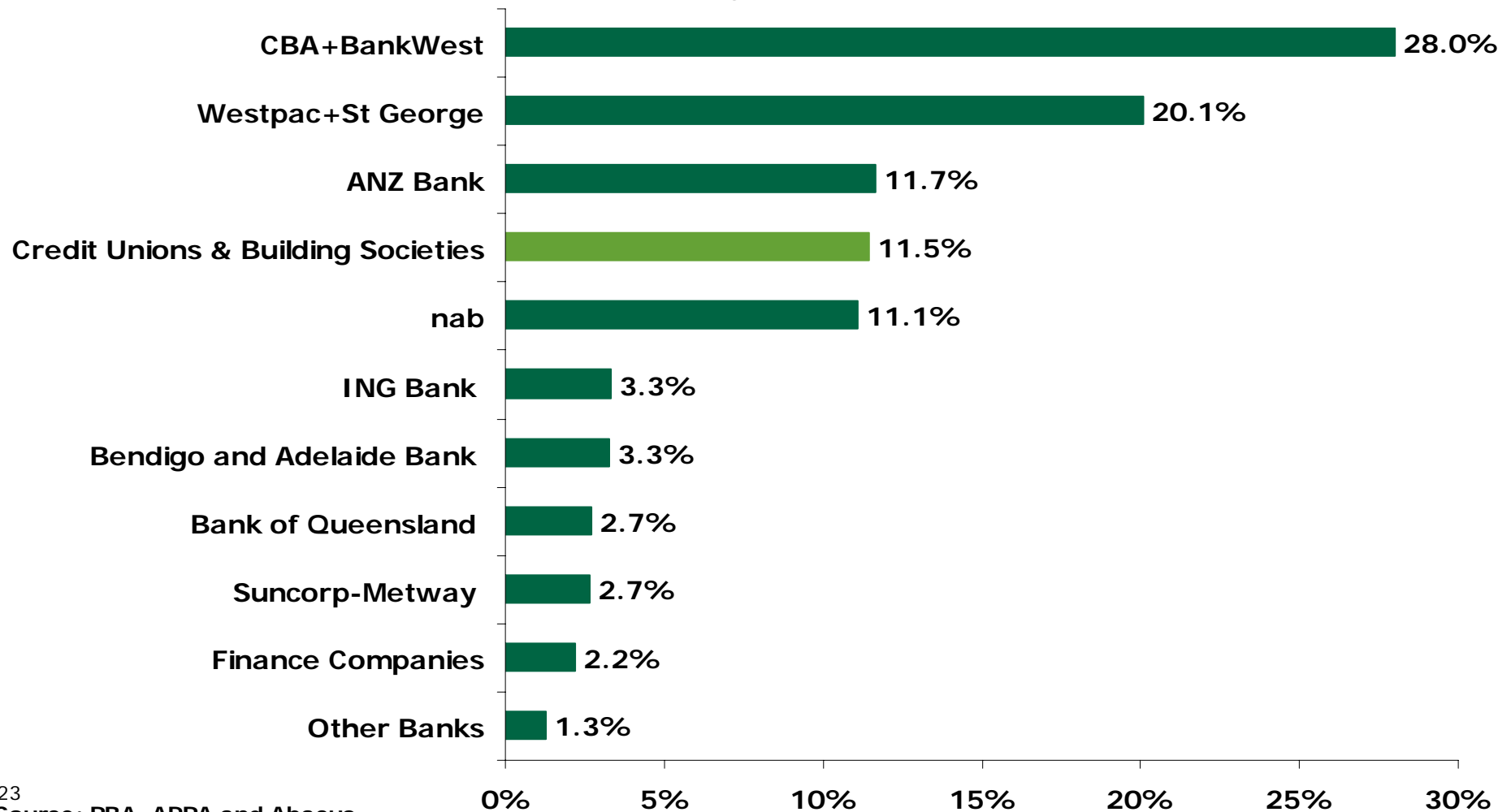
CUBS share of Household deposits



Source: RBA

Current market share

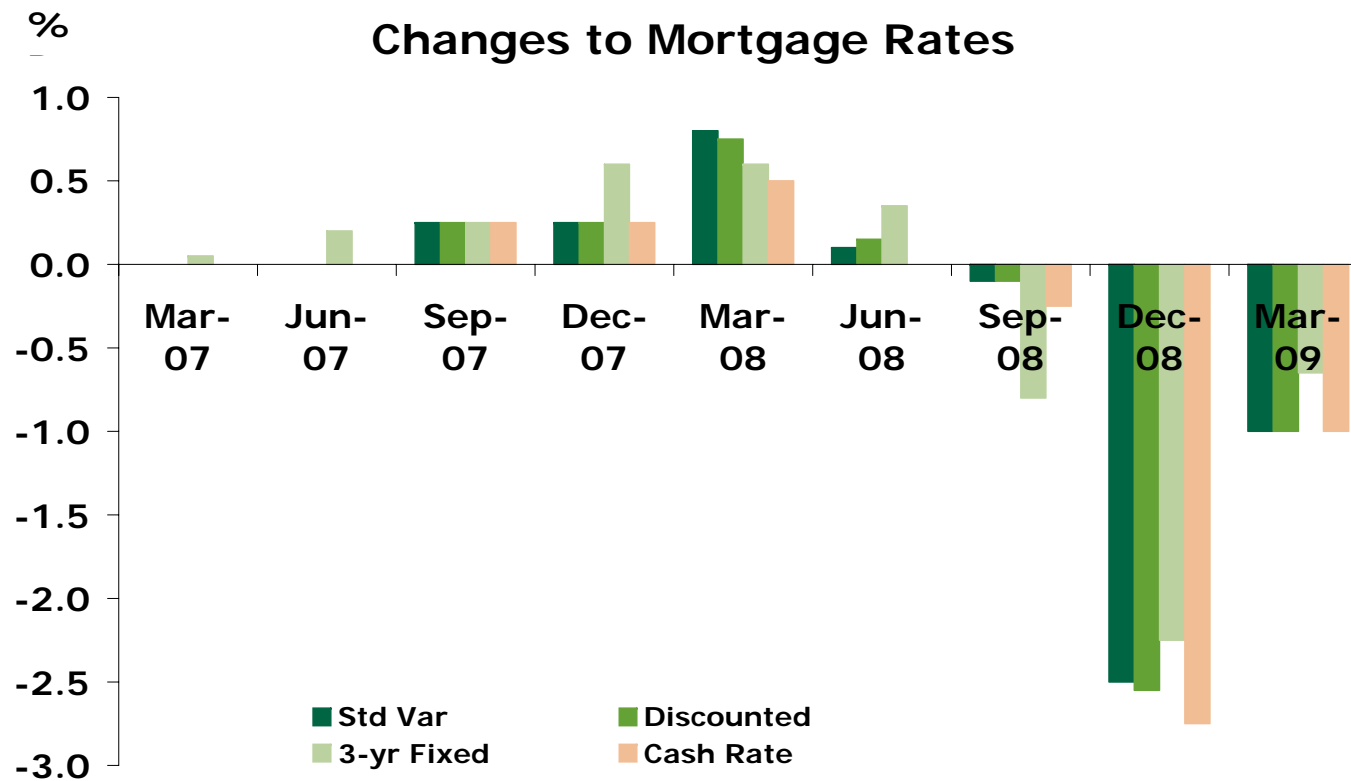
Market Share - Household Deposits May 2009



Lending



Mortgage rate changes



Source: RBA

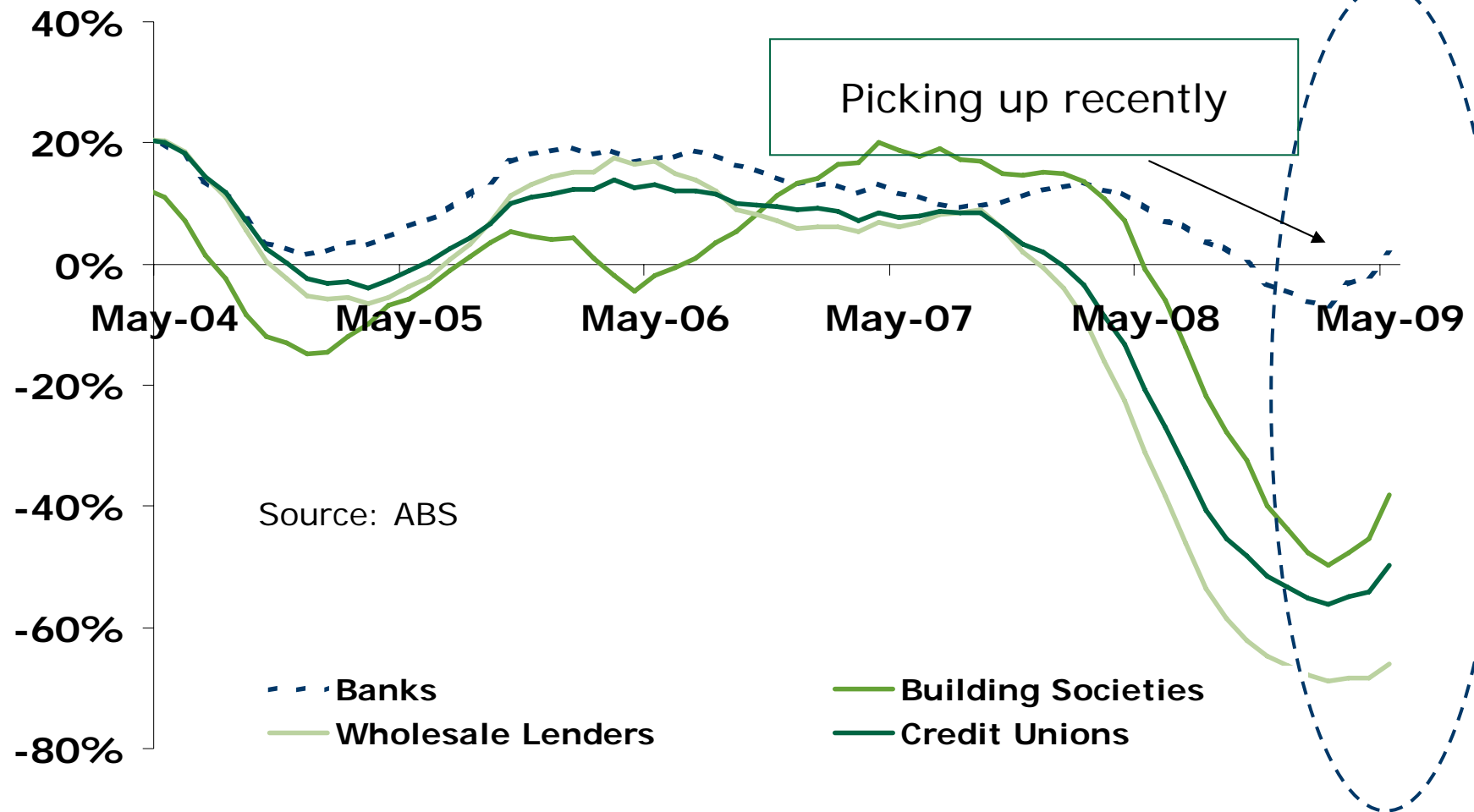
All housing finance by purpose softens

Growth in No. of Owner Occupied Commitments
by purpose, year-ended growth

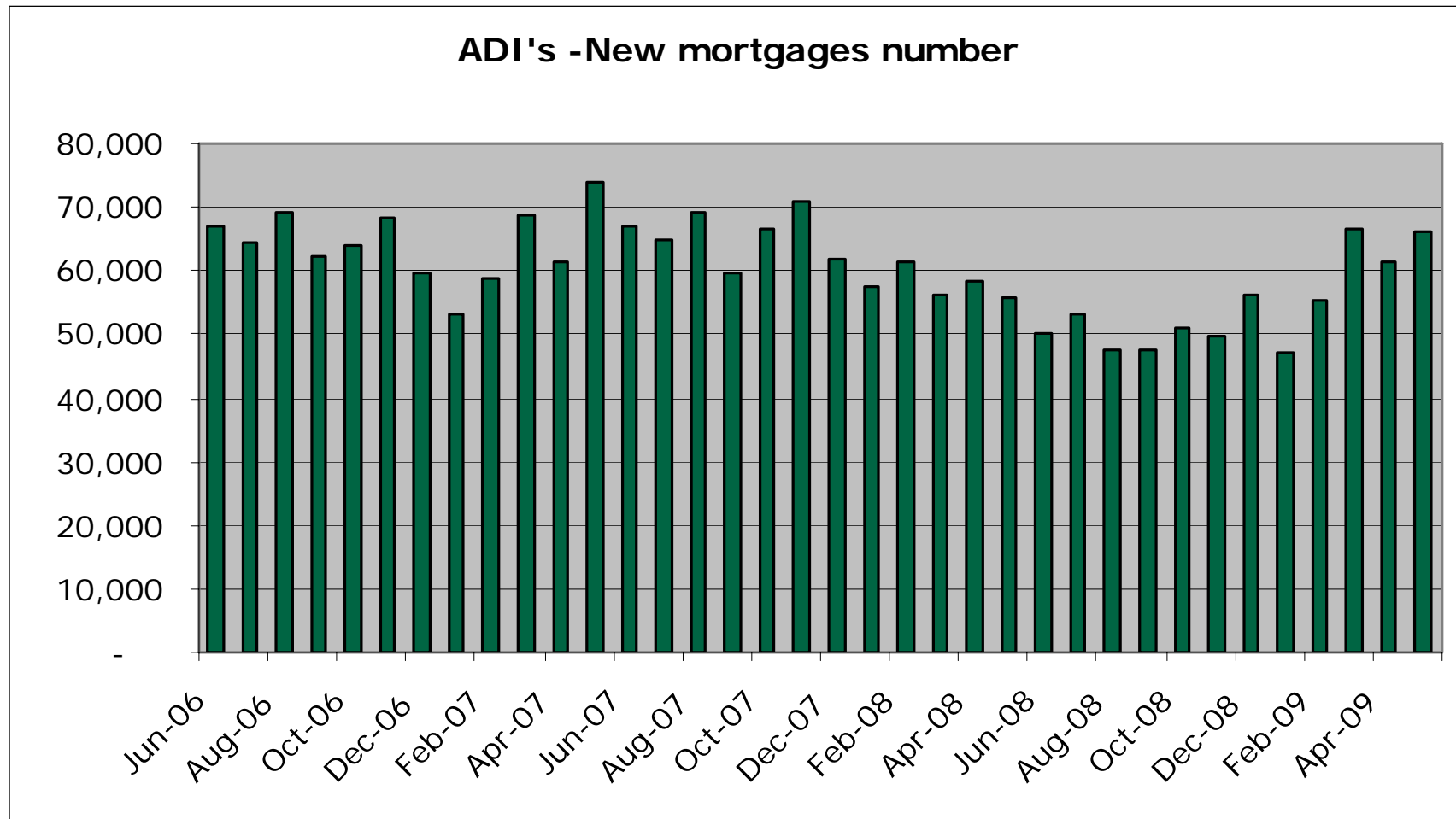


Degree of fall varies by lenders

Owner Occupied Housing Loans Annual Total Growth, Value

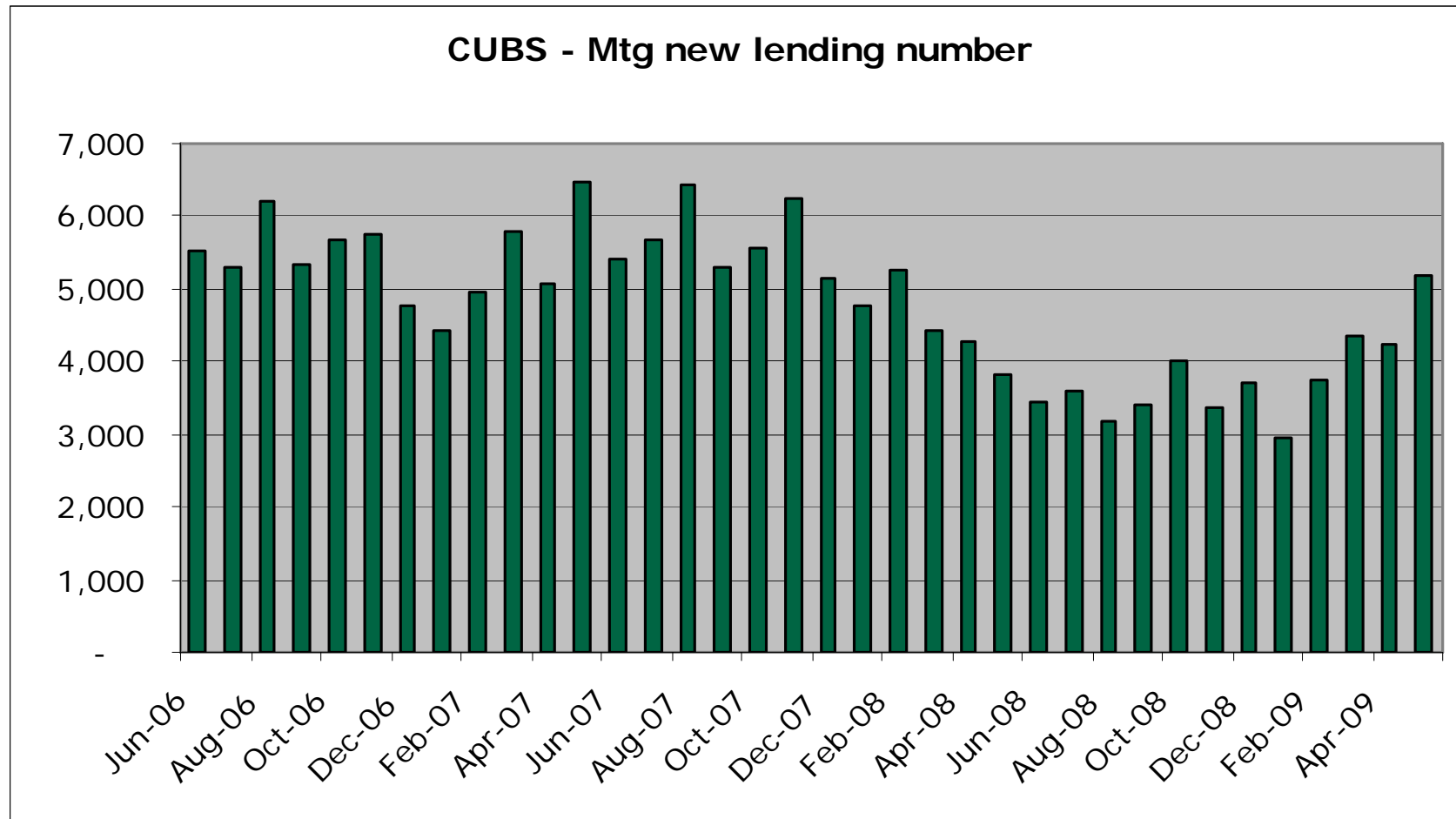


ADIs Number of new mortgages



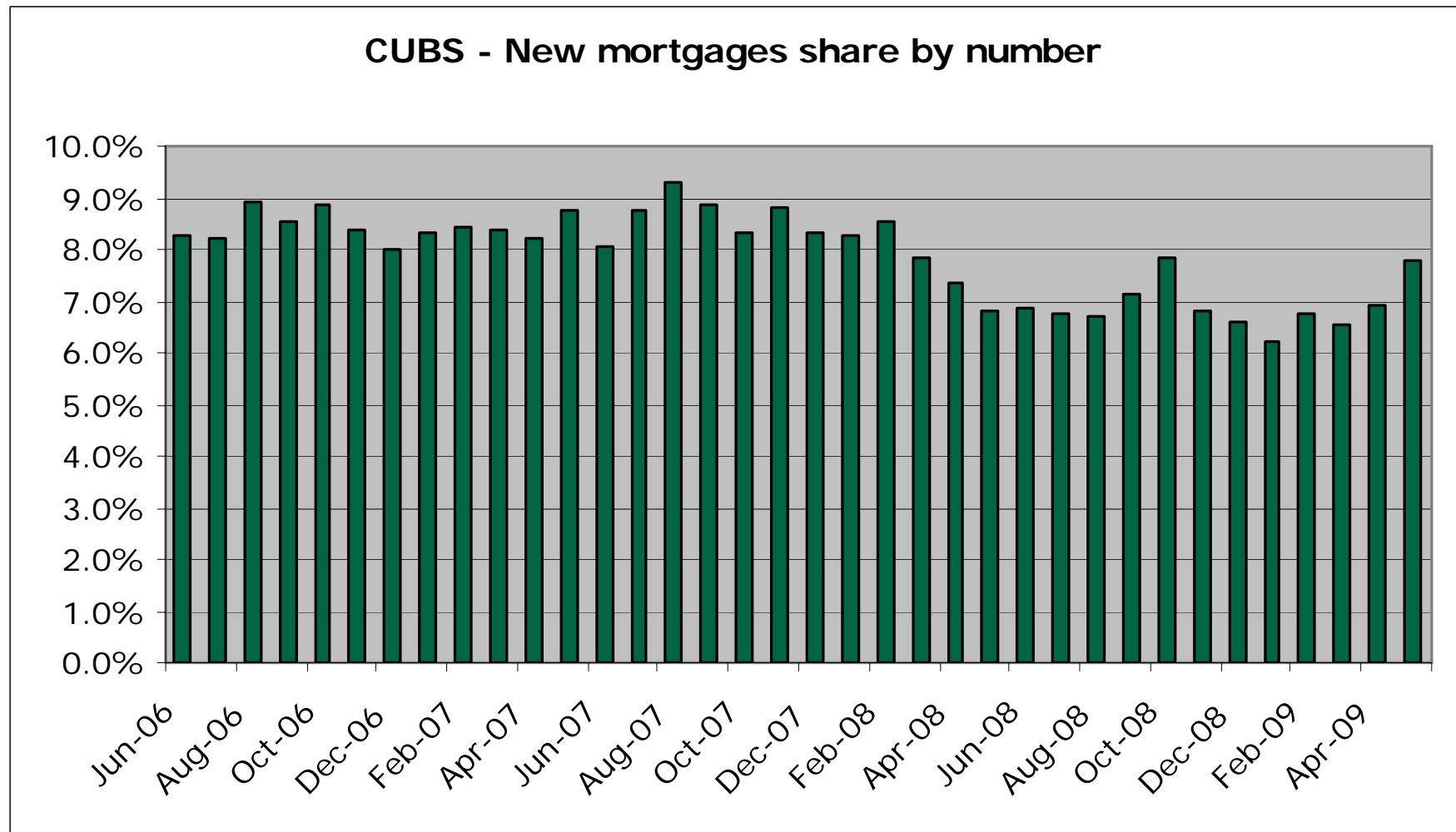
Source: ABS

CUBS Number of new mortgages



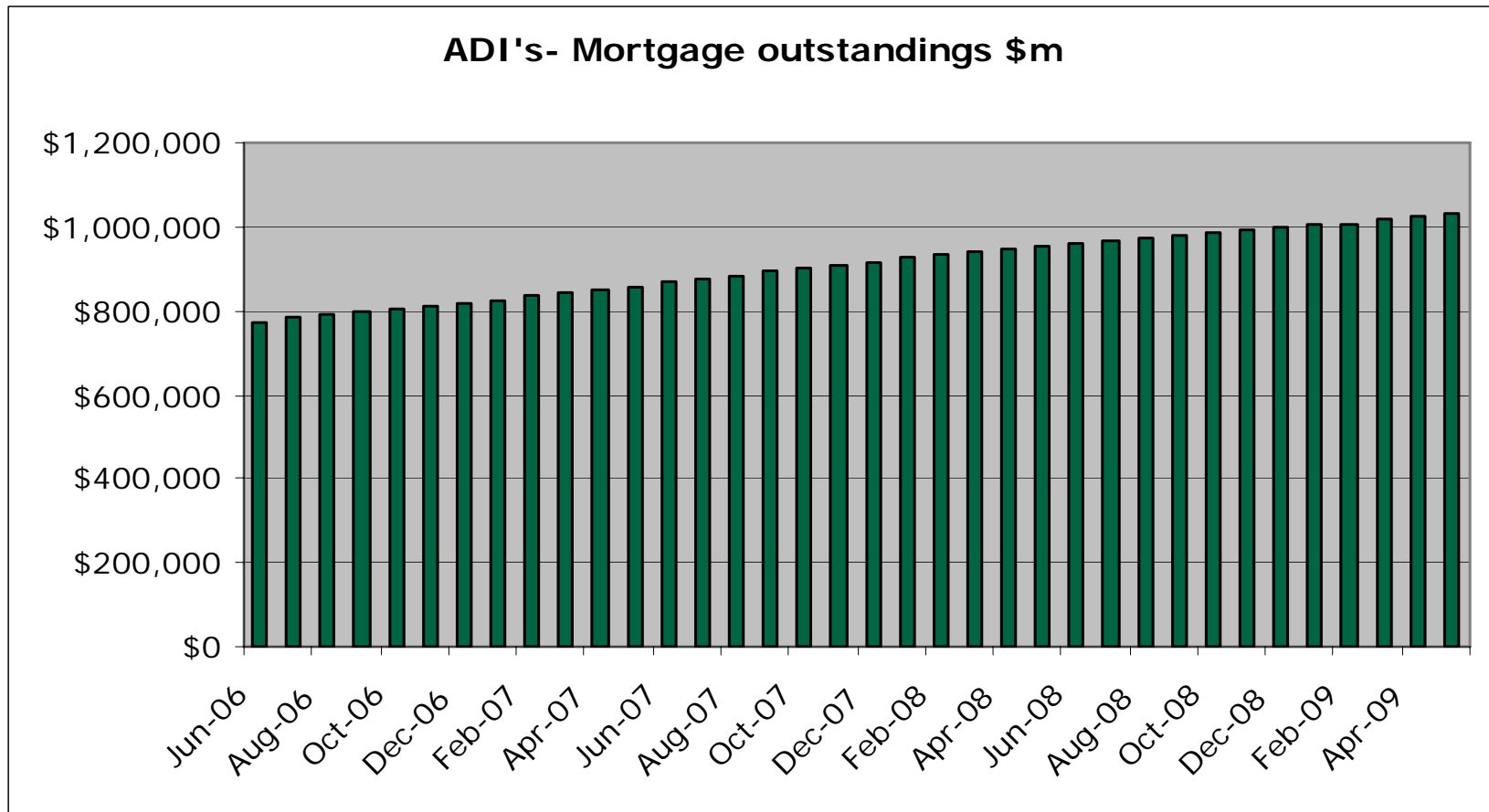
Source: ABS

CUBS Share of new mortgages



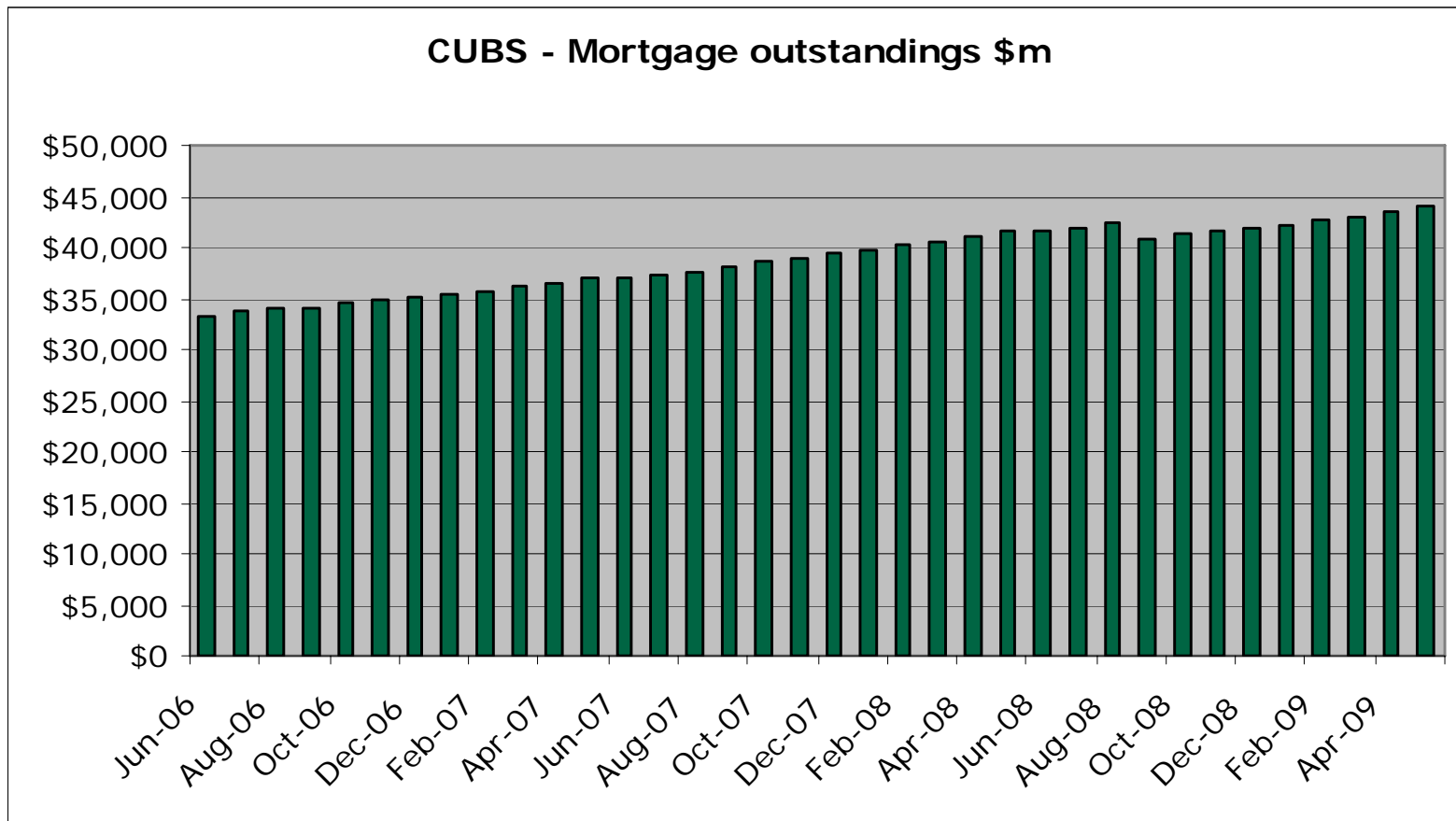
Source: ABS

ADI Mortgage Outstandings \$m



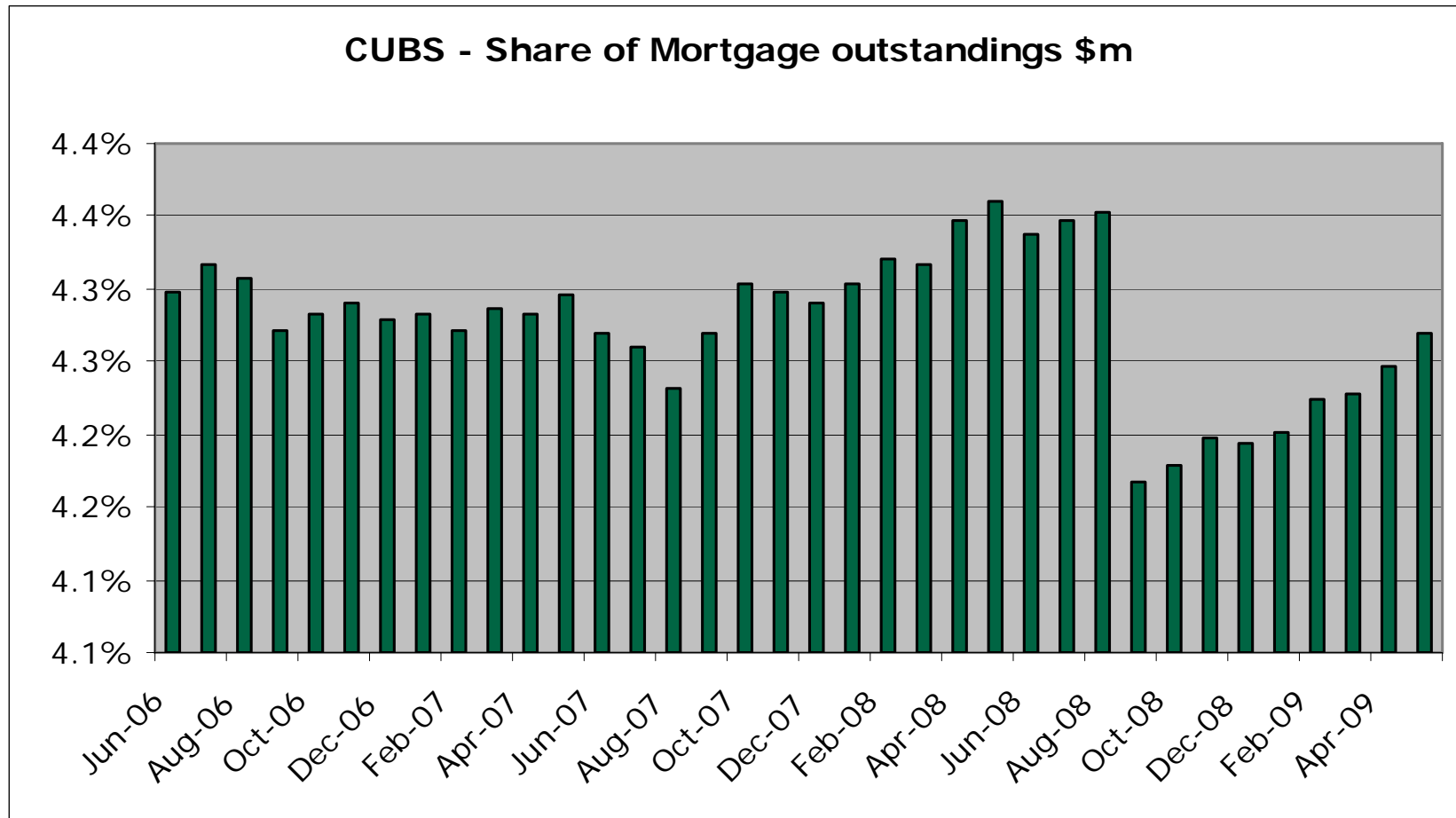
Source: RBA

CUBS Mortgage Outstandings \$m



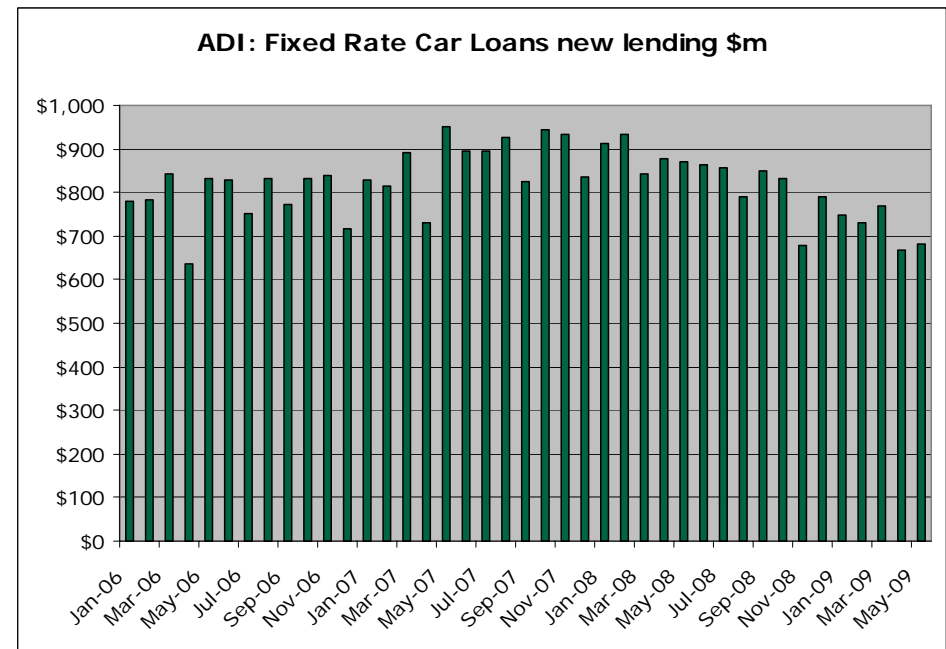
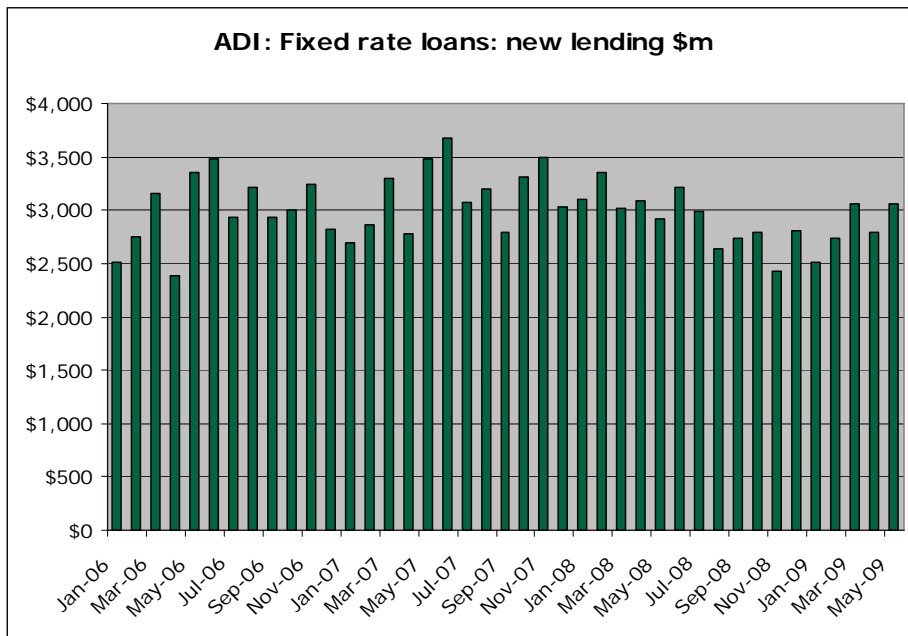
Source: RBA

CUBS Share of Mortgage Outstandings



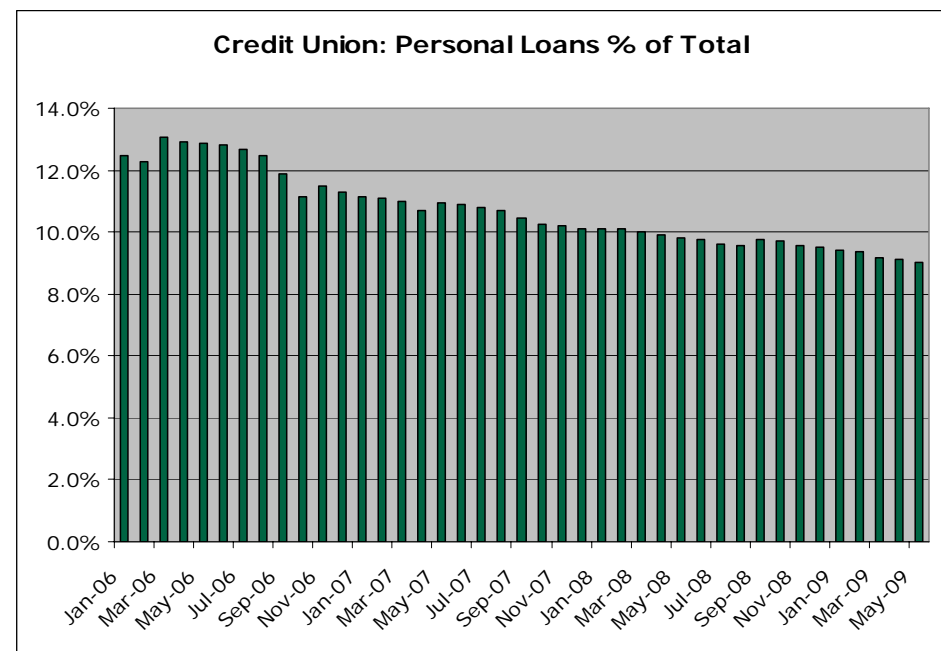
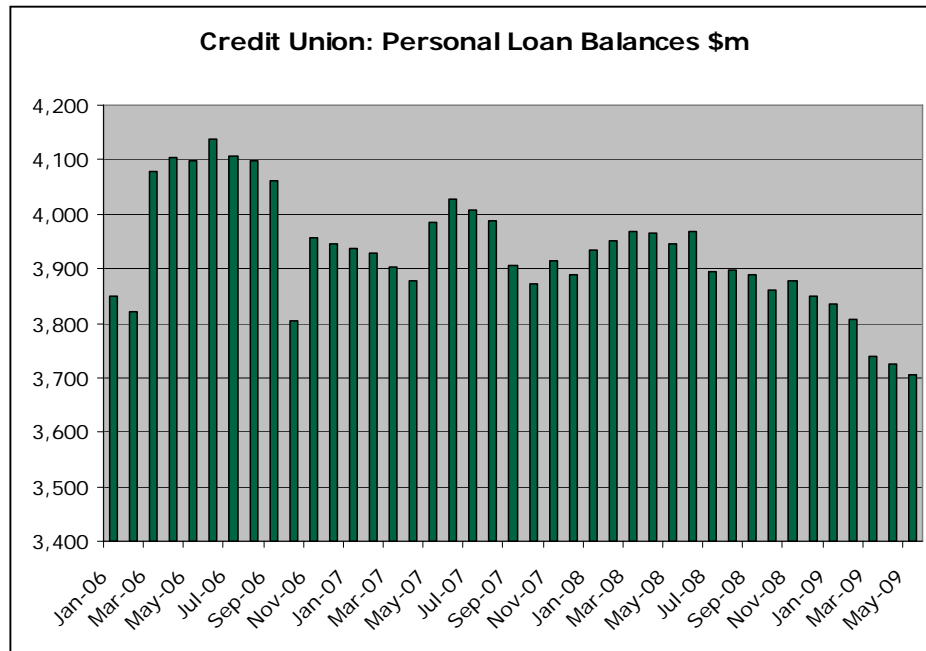
Source: RBA

Decline of Personal loans – All lenders

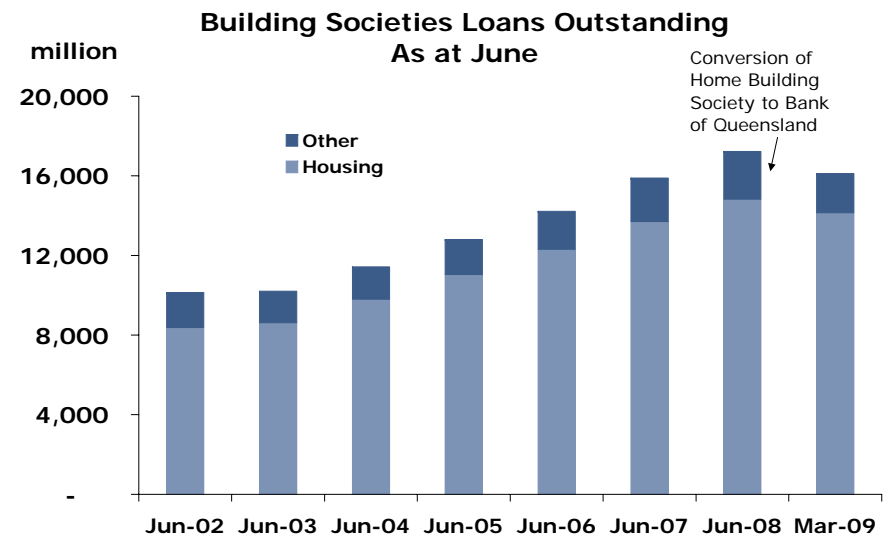
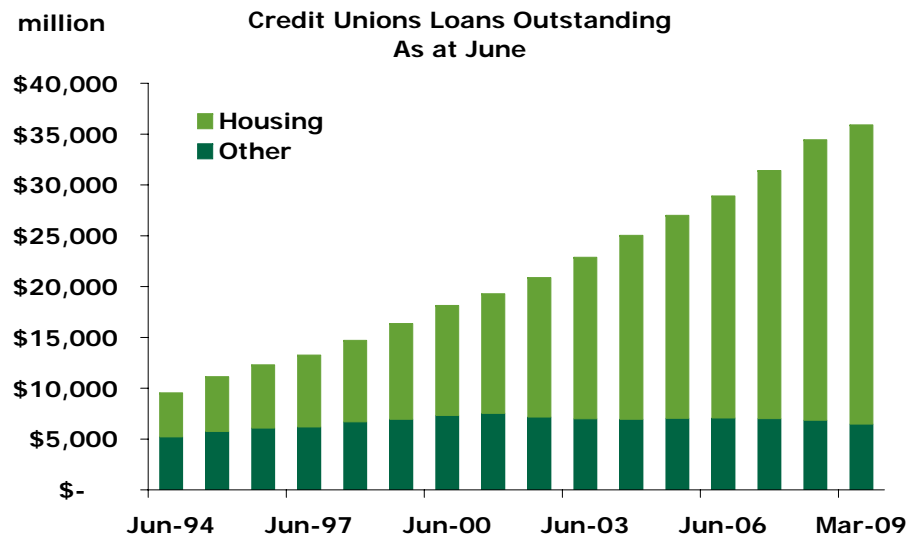


Source: ABS

Decline of Personal loans – CUs



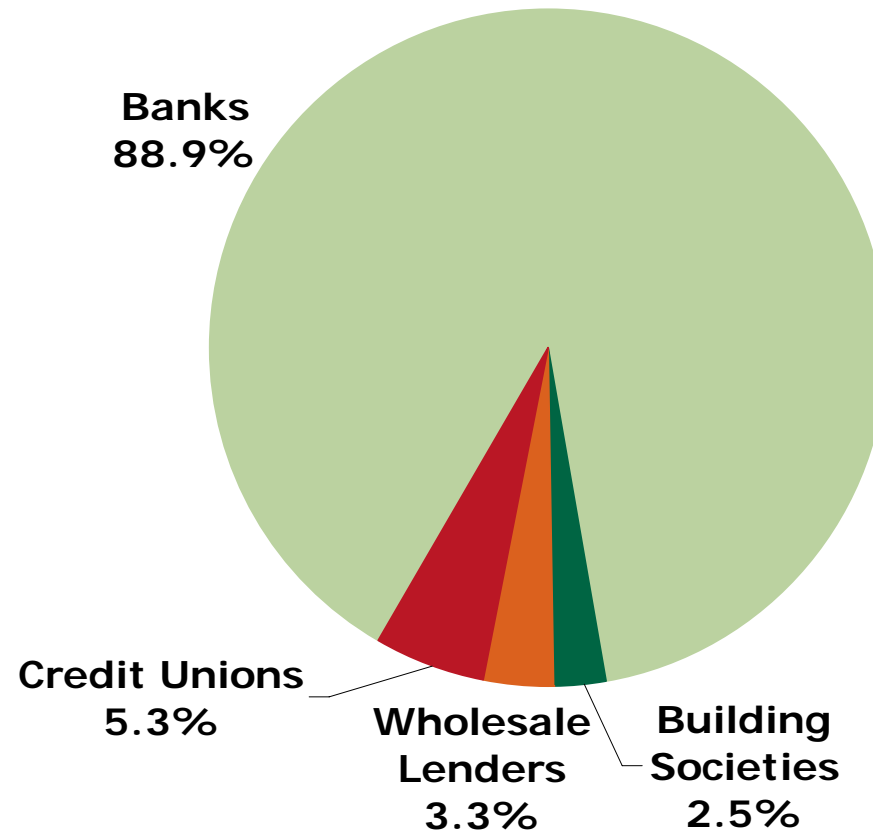
Lending – Mix Mutuals



Source: APRA

Banks – dominant players

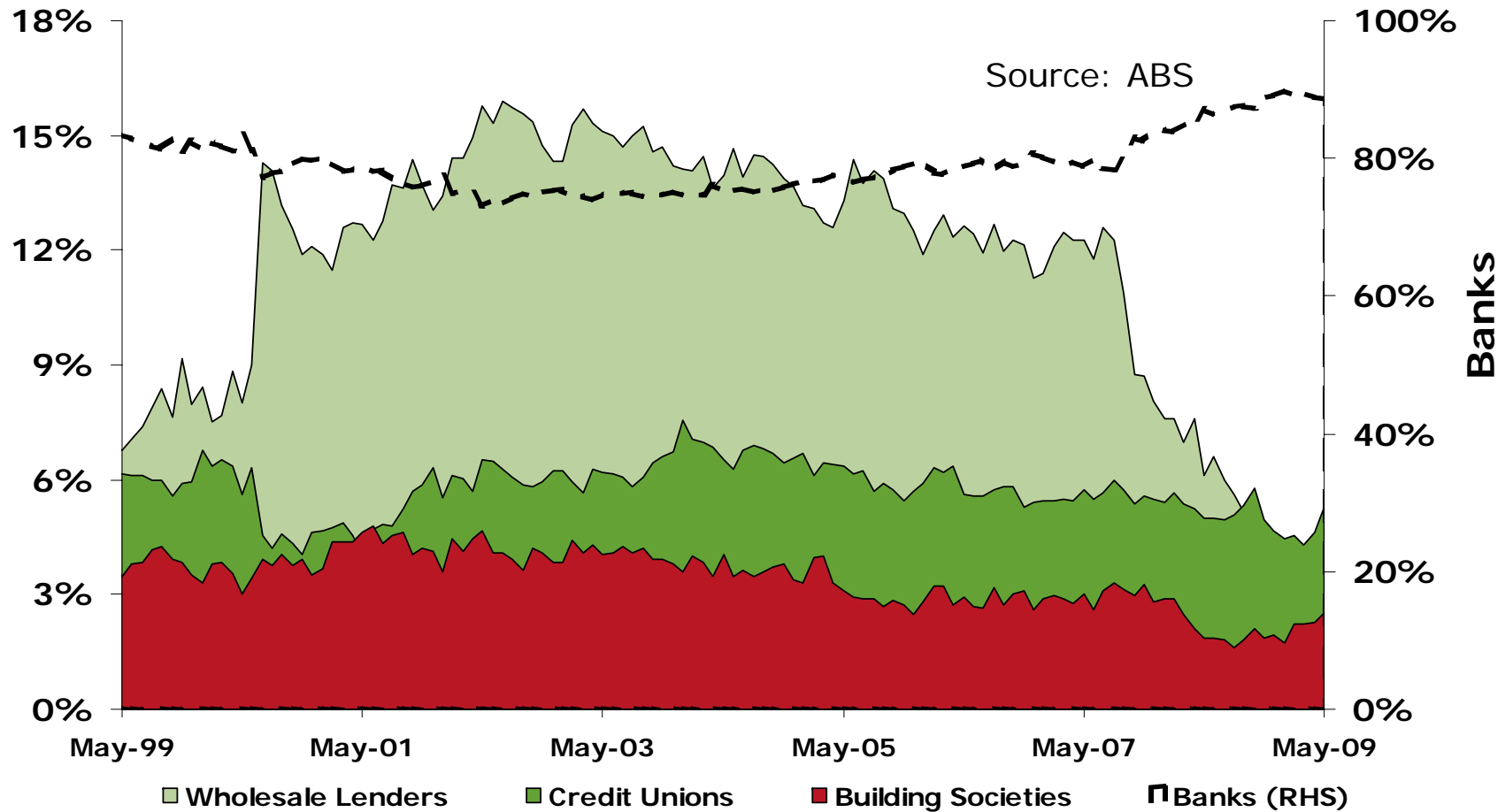
Market Share of New Owner Occupied Loans
- number, May 2009



Source: ABS

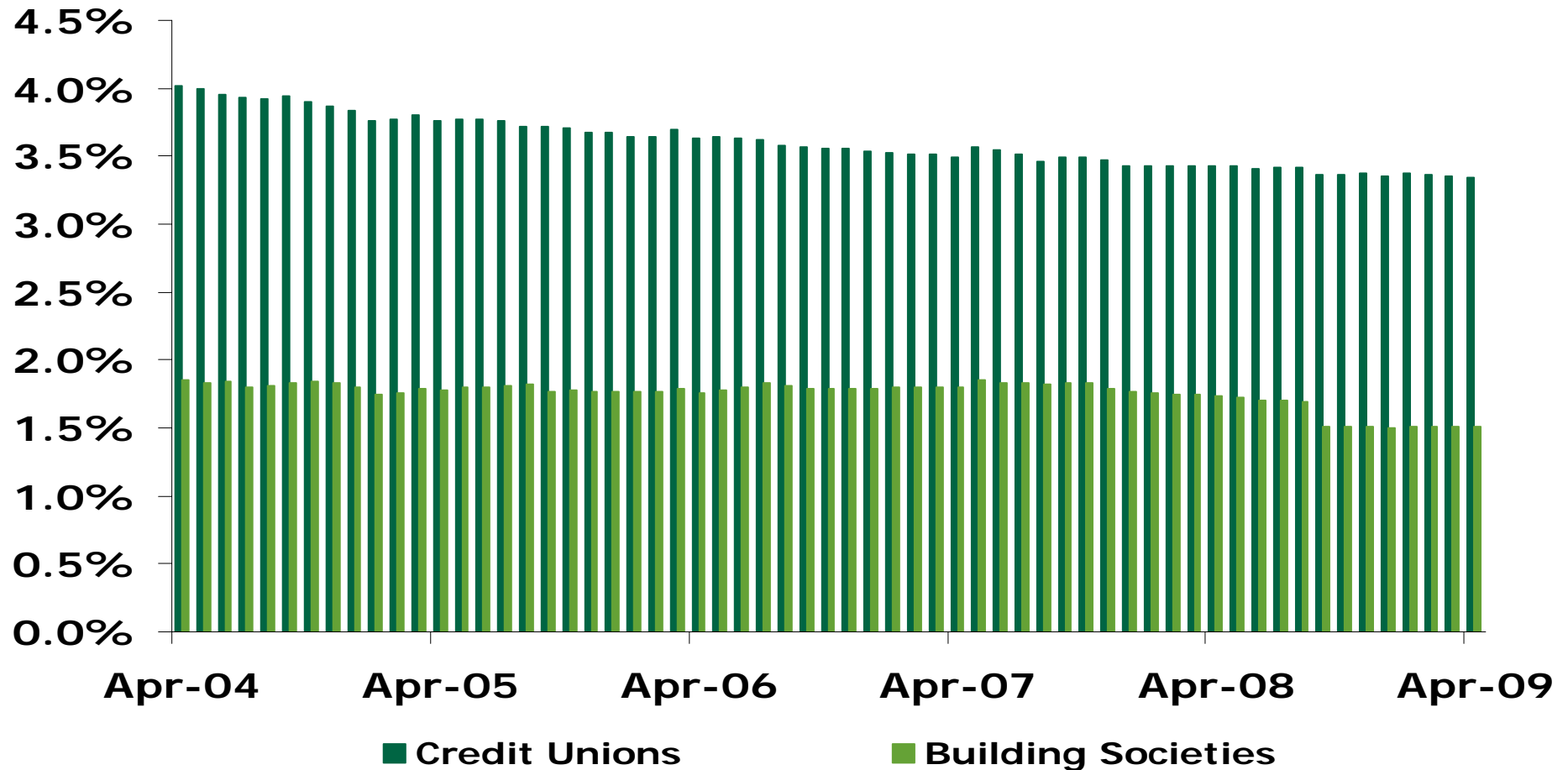
Decline of wholesale lenders

Market Share of New Owner Occupied Loans - Number



CUBS share of retail loans outstanding

Market Share - Housing and Personal Loan Outstanding

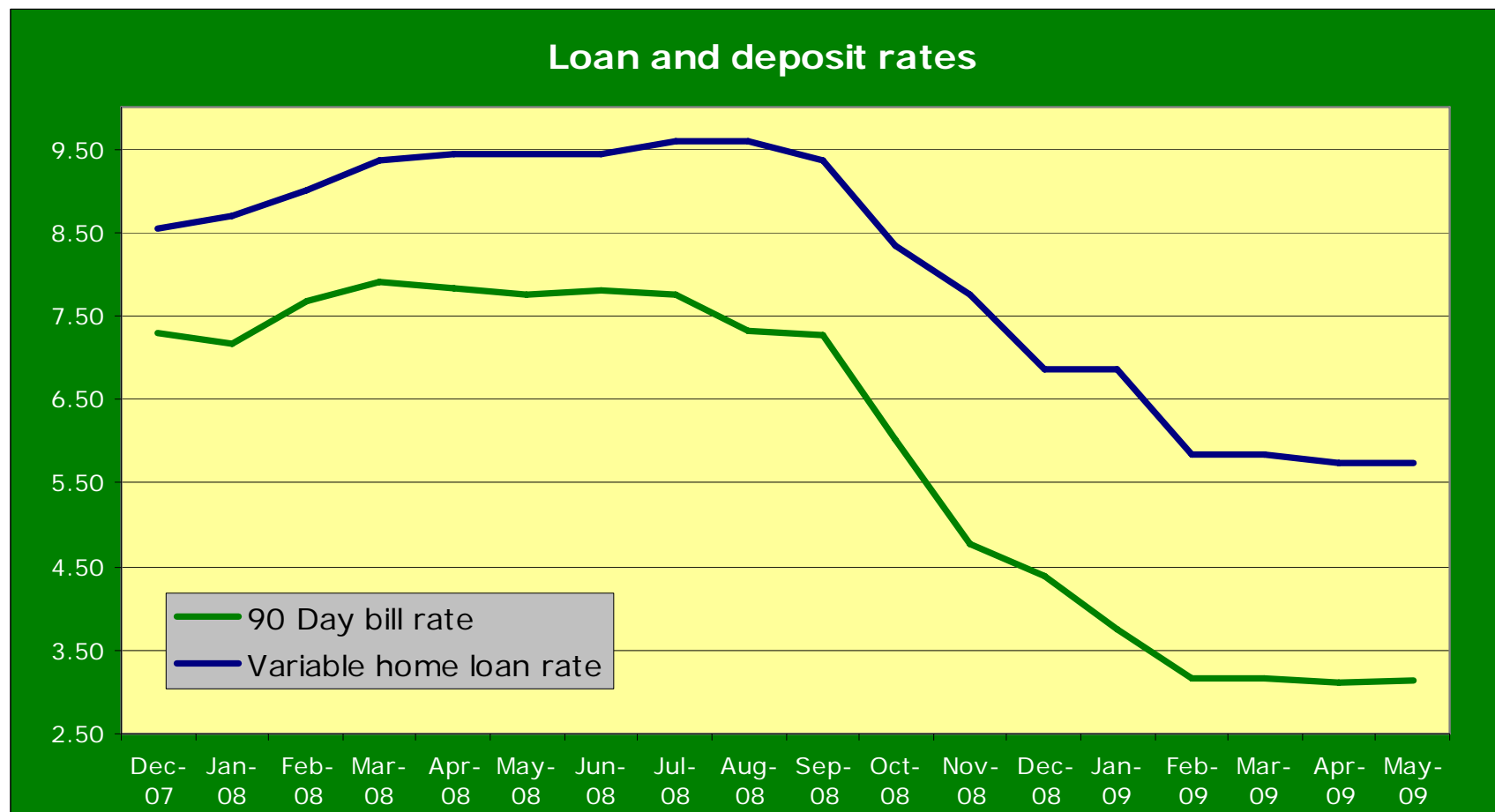


Source: RBA

Impact on contribution margins

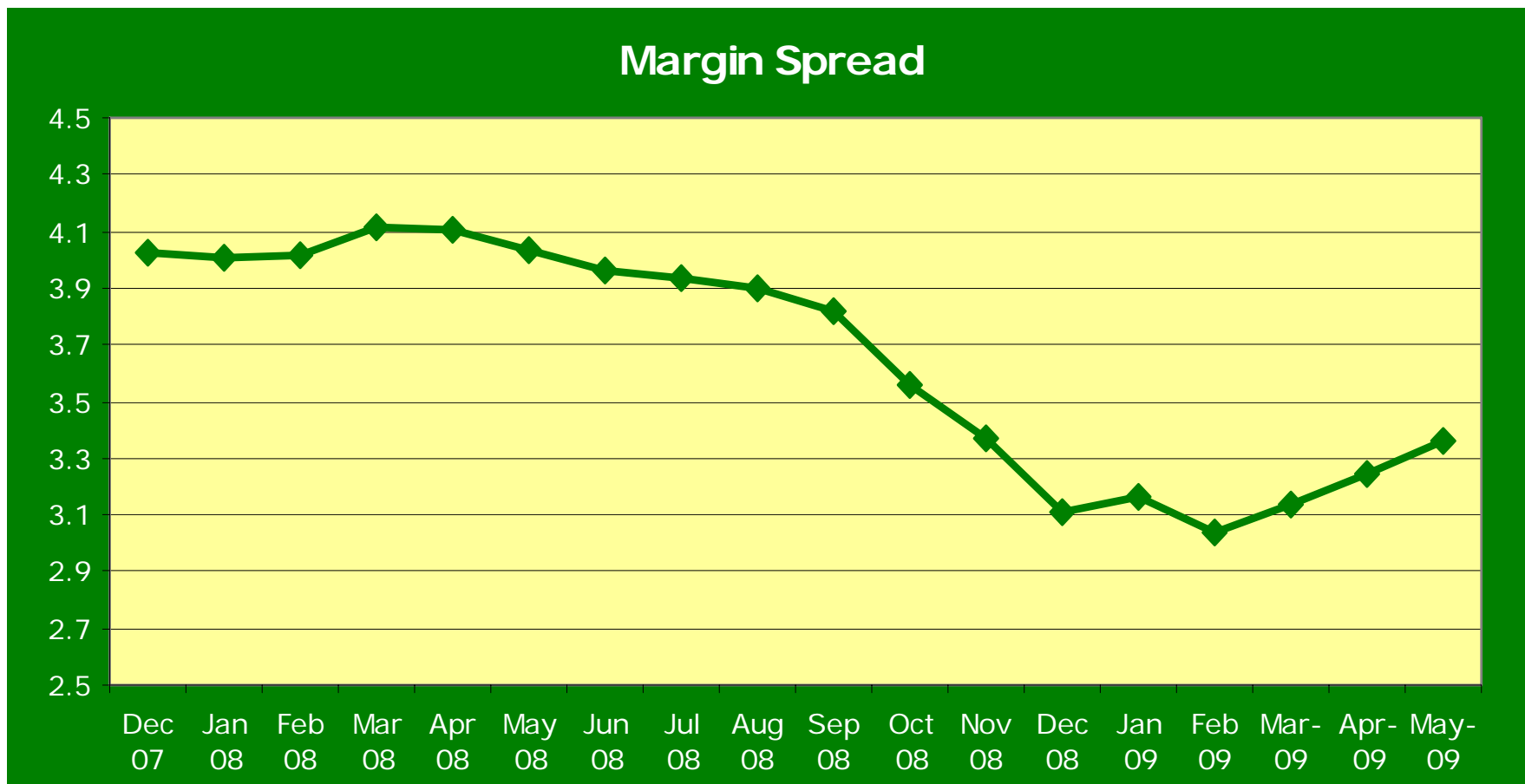


Volatile interest rates



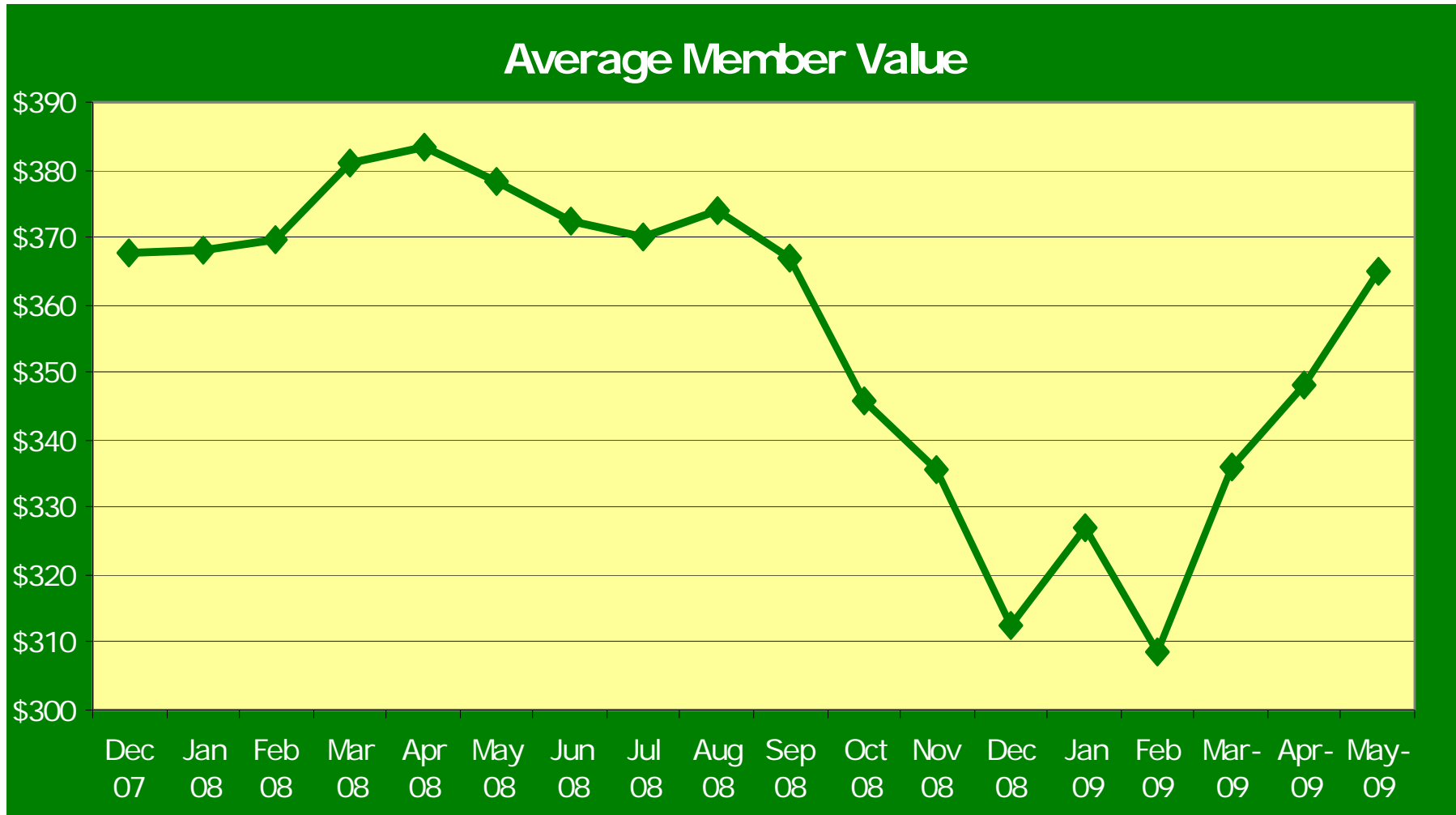
Source: RBA

Impact on spread – CUs



Source: Abacus MMD

Impact on member value – CUs



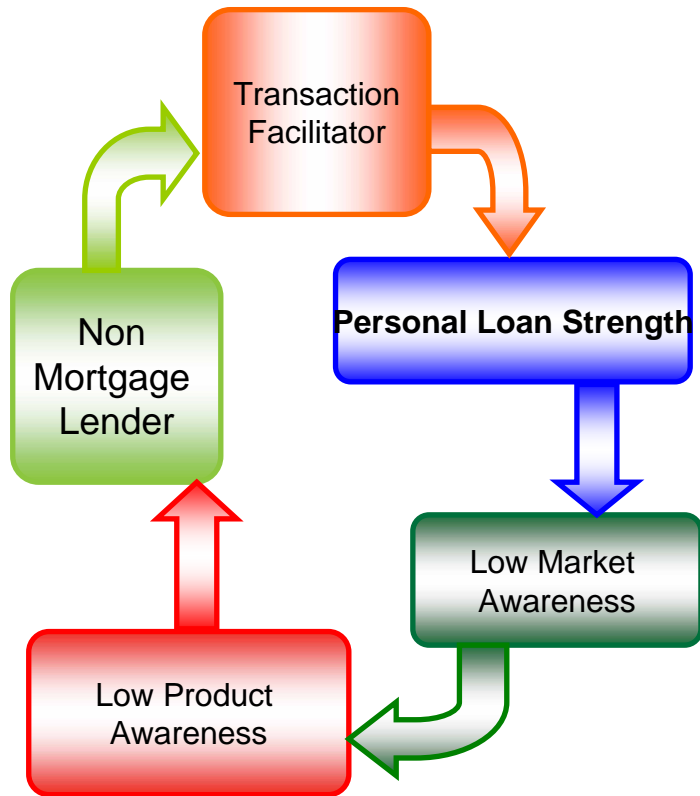
Source: Abacus MMD

Impact on repositioning

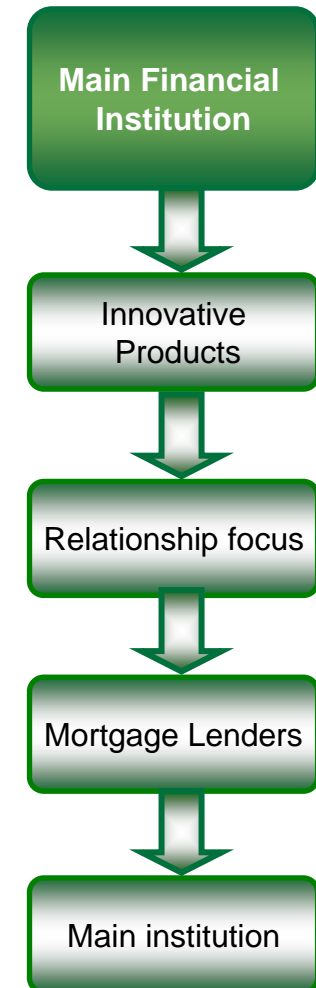


MFI Roadmap

From This...



To This...

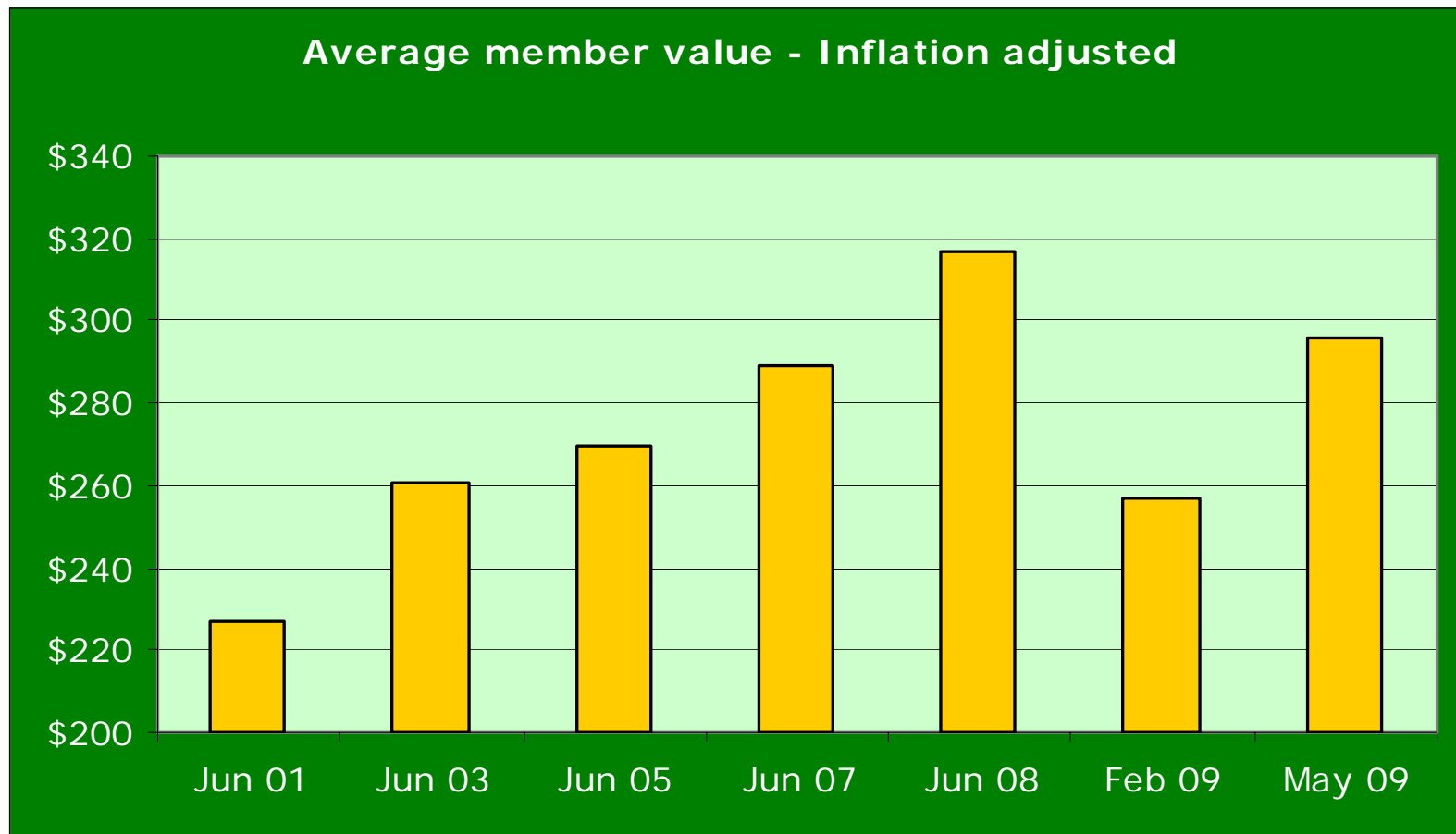


Repositioning

	Jun 01	Jun 05	Jun 08	May 09	Change
Avg relationship balance	\$10,948	\$15,971	\$23,776	\$24,561	124%
Avg relationship balance (real)	\$10,948	\$14,400	\$19,813	\$19,965	82%
% MFI (>6 products)	7.5%	9.3%	12.4%	14.9%	99%
% active with value	47.4%	51.7%	56.4%	57.8%	22%
% tenuous	20.1%	19.0%	16.3%	16.5%	-18%
% diluters	17.7%	14.1%	11.8%	10.0%	-44%
% with personal loan	15.9%	12.5%	10.4%	9.6%	-40%
% with mortgage	3.7%	4.6%	5.3%	5.4%	47%
Transactions decile 1	13.7%	16.3%	18.4%	20.0%	46%
Transactions decile 10	25.7%	20.8%	16.9%	22.0%	-14%
Margin spread	4.57%	4.23%	3.99%	3.24%	-29%
Avg member value	\$227	\$299	\$380	\$348	53%
Avg member value (real)	\$227	\$270	\$317	\$283	25%

Source: Abacus MMD

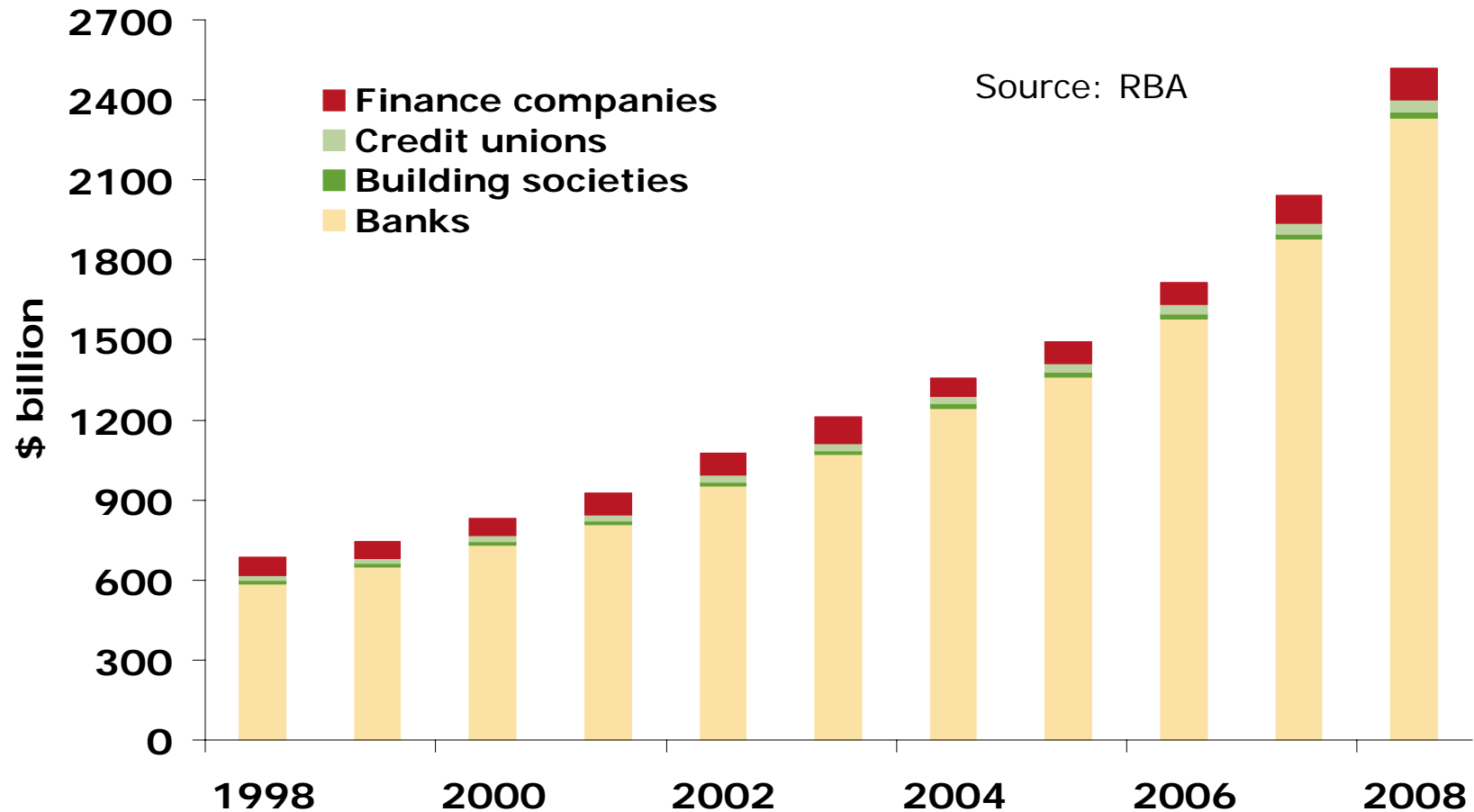
Impact of GFC on repositioning



Source: Abacus MMD

Still niche players

Assets of Financial Institutions
as at June



Contacts:

ssoh@abacus.org.au
mroberts@abacus.org.au
research@abacus.org.au